

PIERCEVILLE Docket: 1377454-47039

*Please make sure you print these as you go. Do not wait until the end to print them all.

Item	Document
1.	Request/approval to study for discontinuance (08/04/2011)
2.	Notice (if appropriate) to Headquarters of suspension N/A
3.	Notice (if appropriate) to customers/district personnel of suspension N/A
4.	Highway map with community highlighted (08/15/2011)
5.	Inspection Service/local law enforcement vandalism reports (08/18/2011)
6.	Form 4920, Post Office Fact Sheet (12/12/2011)
7.	NEPA Worksheet (08/16/2011)
8.	Financial Workbook (08/25/2011)
9.	Reccomendation and Service Replacement Type (08/16/2011)
10.	PM Letter Instructions (08/17/2011) Cover letter, questionnaire, and enclosures (08/17/2011)
11.	Community meeting roster (11/02/2011)
12.	Community meeting letter (08/17/2011)
13.	Proposal checklist (12/12/2011)
14.	District notification to Government Affairs (08/29/2011)
15.	Instructions to postmaster/OIC to post proposal (08/25/2011)
16.	Invitation for comments exhibit (08/29/2011)
17.	Proposal exhibit (08/29/2011)
18.	Comment form exhibit (08/25/2011)
19.	Instructions for postmaster/OIC to remove proposal (08/25/2011)
20.	Returned customer questionnaires and Postal Service response letters (08/17/2011)
21.	Analysis of questionnaires (11/03/2011)
22.	Community meeting analysis (11/02/2011)
23.	Round-date stamped proposals and invitations for comments from affected offices (11/03/2011)
24.	Notification of taking proposal and comments under internal consideration (10/30/2011)
25.	Proposal comments and Postal Service response letters (11/03/2011)
26.	Proposal Analysis of comments (11/07/2011)
27.	Petition and Postal Service response letter (if appropriate) (09/05/2011)
28.	Congressional inquiry and Postal Service response letter (if appropriate) (09/23/2011)
29.	Log of Post Office discontinuance actions (11/07/2011)
30.	Certification of record (11/07/2011)
31.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (11/07/2011)

32.	Headquarters' acknowledgment of receipt of record (11/10/2011)
33.	Vice president, Delivery and Retail, instruction letter (12/09/2011)
34.	Instruction letter to postmaster/OIC on posting (12/15/2011)
35.	Final determination from Headquarters (12/15/2011)
36.	Round-date stamped final determination cover sheets
37.	Postal Bulletin Post Office Change Announcement 0
38.	Environmental Checklist (No docket, Info Only) 0
39.	Announcement of Appeal
40.	Appeal letters



08/04/2011

CHU FALLING STAR
DISTRICT MANAGER
CINCINNATI PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 9 congressional district.

Post Office Name:	PIERCEVILLE		
Zip+4 Code:	47039-9998		
EAS Level:	55		
Finance Number:	176941		
County:	RIPLEY		
Proposed Admin Office:	MILAN	ADMIN Miles Away:	3.5
Near Office Name:	MILAN	Near Miles Away:	3.5
Number of Customers:			
Post Office Box:	23		
Total Customers:	23		
ZIP Code Change:	Yes <input checked="" type="checkbox"/>	NO <input type="checkbox"/>	ZIP Code 47031
Maintain Town Name:	Yes <input checked="" type="checkbox"/>	NO <input type="checkbox"/>	

(Please check below the rational for this study. You can check more than one box.)

<input type="checkbox"/> Emergency Suspension	<input checked="" type="checkbox"/> Office Workload
<input checked="" type="checkbox"/> Insufficient Customer Demand	<input checked="" type="checkbox"/> Reasonable Alternate Access
<input type="checkbox"/> Special Circumstances	

ANDREW GLANCY
Manager, Post Office Operations

Approval to Study for Discontinuance:

CHU FALLING STAR
DISTRICT MANAGER
CINCINNATI PFC

08/04/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1377454

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: PIERCEVILLE State: IN Zip Code: 47039
Area: EASTERN District: CINCINNATI PFC
Congressional District: 9 County: RIPLEY
EAS Grade: 55 Finance Number: 176941
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Bob Redden
Title: CINCINNATI PFC Post Office Review Coordinator
Tele No: (513) 684-5454

Date: 08/16/2011
Fax No: (513) 684-5749



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: PIERCEVILLE State: IN Zip Code: 47039
Area: EASTERN District: CINCINNATI PFC
Congressional District: 9 County: RIPLEY
EAS Grade: 55 Finance Number: 176941
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

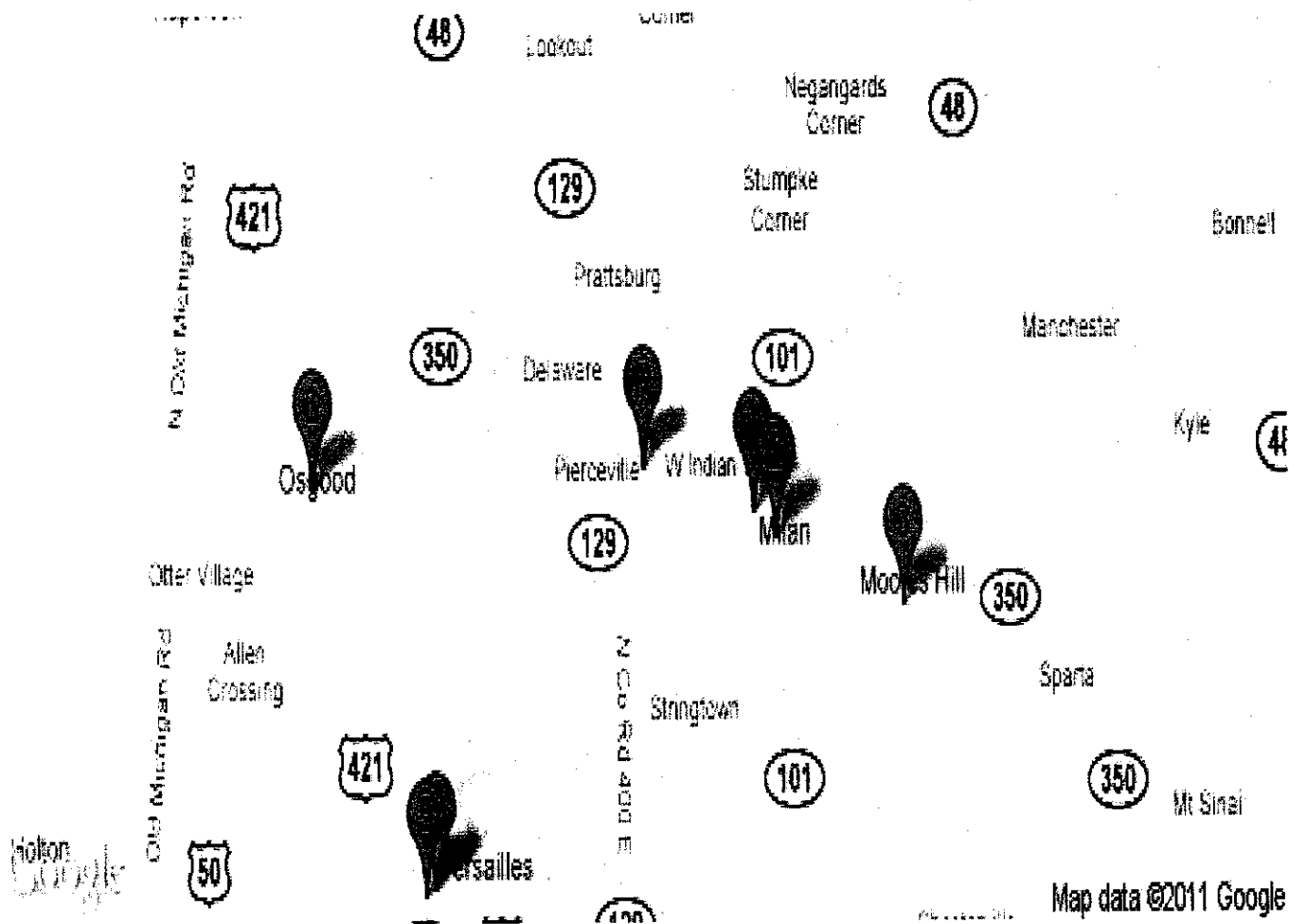
There was no Emergency Suspension for this office

Prepared by: Bob Redden
Title: CINCINNATI PFC Post Office Review Coordinator
Tele No: (513) 684-5454

Date: 08/16/2011
Fax No: (513) 684-5749

- Alternate access points include nearby

(1) FIFTH THIRD BANK #4380 (Stamp Sales 2.1) , (2) MILAN (Post Office 2.5) , (3) MOORES HILL (Post Office 5.0) , (4) VERSAILLES (Post Office 5.8) , (5) CVS #6814 (Stamp Sales 5.9) , (6) OSGOOD (Post Office 6.1) , (7) MAINSOURCE BANK #6 (Stamp Sales 7.4) , (8) SUNMAN (Post Office 8.6) and (9) NAPOLEON (Post Office 9.5) .



Map data ©2011 Google



08/18/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the PIERCEVILLE Post Office, 47039 - 9998, located in RIPLEY County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

BOB REDDEN
Post Office Review Coordinator
CINCINNATI PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record



08/17/2011

Ripley County Sheriff's Department
210 N. Monroe St.
Versailles, In. 47042

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the PIERCEVILLE Post Office, 47039 - 9998, located in RIPLEY County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

Bob Redden

BOB REDDEN
Post Office Review Coordinator
CINCINNATI PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: ✓

Comments/Findings:

*No records under name Pierceville Post Office
Could possibly be under name of Postmaster, but could
not locate any records pertaining to the post office
with this info.*

cc: Official Record

*Joni Gray
Matron, 8-22-11*



Discontinuance Feasibility Study Survey

1. Retail Facility Name: Pierceville Post Office		2. State and ZIP + 4 Code®: IN 47039-9998	
3. Facility Information			
a. Provide specific information about the facility, including structural defects, safety hazards, lack of running water or restrooms, and security issues. Include facility servicing documentation for all structural defects and safety hazards.			
None known			
b. Is the facility accessible to persons with disabilities?		<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
4. Community Information			
a. Local government provided by:		Ripley County	
b. Police protection provided by:		Ripley County Sheriff	
c. Fire protection provided by:		Delaware Township Fire Department	
d. Is the retail facility a state or national historic landmark?		<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
e. Are there special historic events related to the community?		<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
If answer to 4e is "Yes," explain:			
N/A			
f. Describe the geographic and economic makeup of the community (retirees, commuters, farmers, etc.). Provide information on population and business activity trends.			
40% farmers, 45% commuters, 15% retirees			
g. Provide the names of schools in the service area.			
None			
h. Provide the names of religious institutions in the service area.			
Pierceville Methodist Church			
i. Provide the names of organizations in the service area, including nonprofit organizations.			
4-H Club			
j. Provide the names of businesses in the service area, including small and home-based businesses.			
Derf Tree Service, Butte's Trucking, C& H/M Excavating, Collins Auto Garage			

5. Retail Information

a. Does the facility have an APC?

☐ YES

☒ NO

b. Does the facility have a DDU drop?

☐ YES

☒ NO

c. Does the facility have a FedEx drop box?

☐ YES

☒ NO

d. Is the facility a Postal One! site?

☐ YES

☒ NO

If the facility is a non-Postal One! site, attach a copy of PS Form 25, *Trust Fund Account*, and PS Form 3609, *Record or Permit Imprint Mailings*, for current permit mailers.

6. Delivery Information

a. Number of customers who receive duplicate delivery service: 6

b. Approximate time of day the carriers begin delivery to the community: 11:00 am

c. Describe how the mail is received and dispatched.

The mail is dropped by an HCR contract truck driver in the morning before the office opens and is picked up an HCR contract truck driver after the office closes.

d. Approximate number of CBUs to be installed: 0

d. List potential CBU/parcel locker sites and their distance from the facility.

None needed.

7. Administrative Office Information

a. Facility Name:

Milan Post Office

b. State and ZIP + 4 Code®:

IN 47031-9998

c. Number of miles from the facility under study: 3.5

8. Nearest Office Information

a. Facility Name:

Milan Post Office

b. State and ZIP + 4 Code®:

IN 47031-9998

c. Number of miles from the facility under study: 3.5

9. Other Information

a. Do Postal Service employees offer assistance to senior citizens?

☒ YES

☐ NO

b. Do Postal Service employees offer assistance to handicapped citizens?

☒ YES

☐ NO

c. If the answer to 9a or 9b is "Yes," what provisions can be made for these services if the facility is discontinued?

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

d. List the non-postal services provided by the facility. Include items such as public bulletin board, school bus stop, community meeting location, voting place, and government form distribution center.

School bus stop

e. If mail theft or vandalism has been reported to the Postmaster/OIC, describe the situation reported.

One reported but no information given.

10. Photos of Facility

Provide digital photos of the facility. Include photos of front, back, full property view, and additional structures on the property.

PREPARED BY:

Printed Name:

Bob Redden

Title:

PO Discontinuance Coordinator

Signature:

Bob Reardon

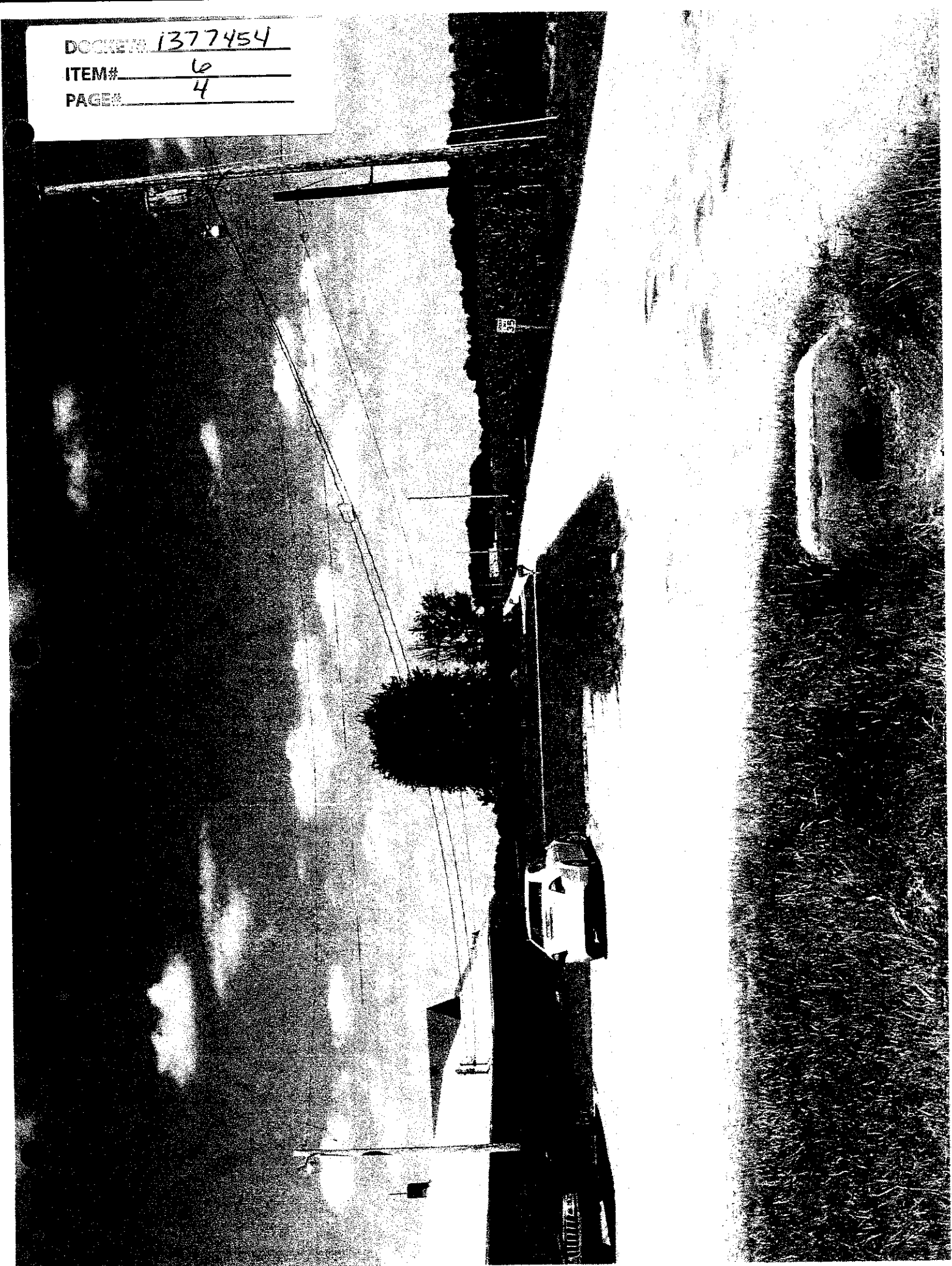
Date:

12/12/2011

DOCKET# 1377454

ITEM# 6

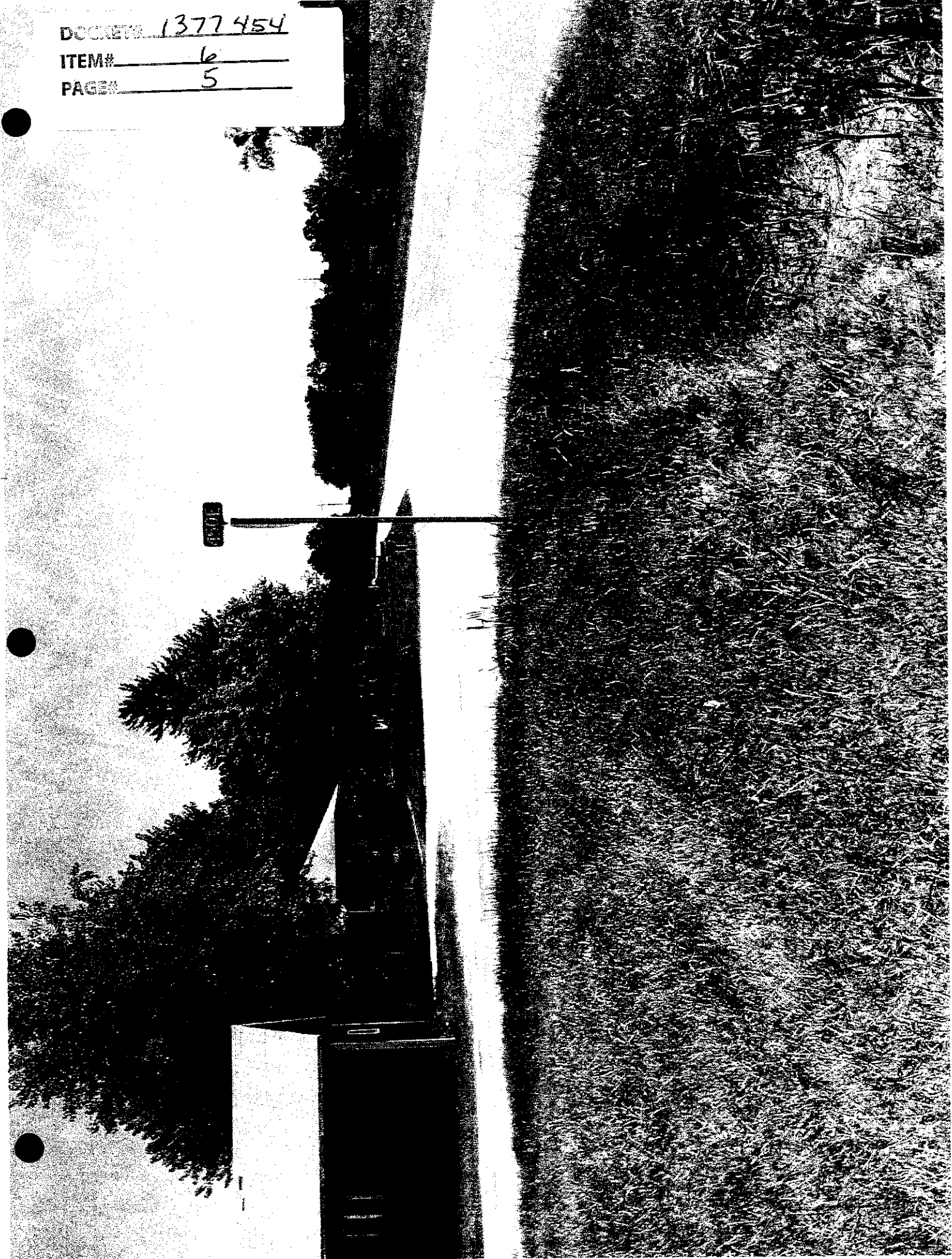
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DOCKET# 1377 454

ITEM# 6

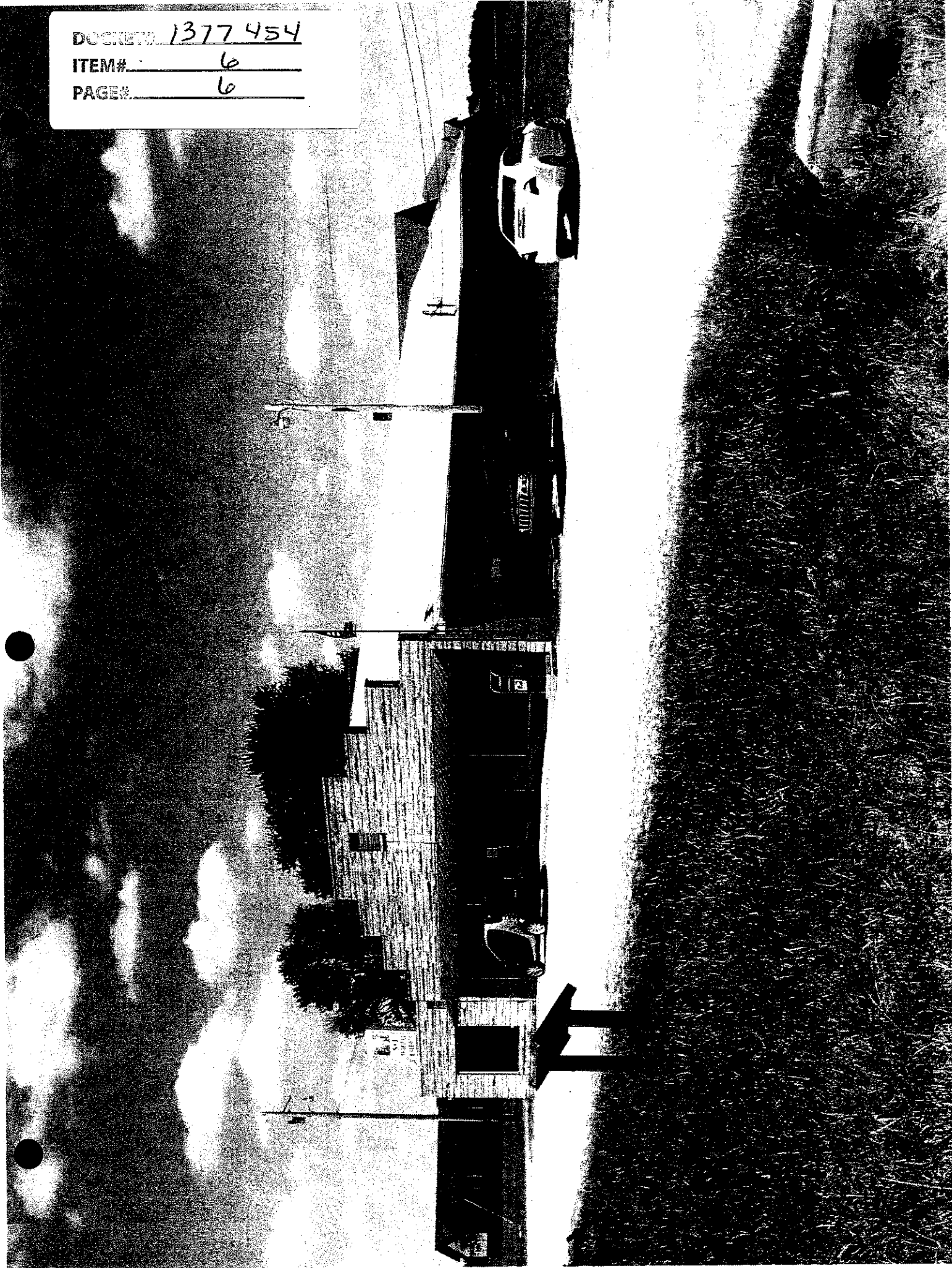
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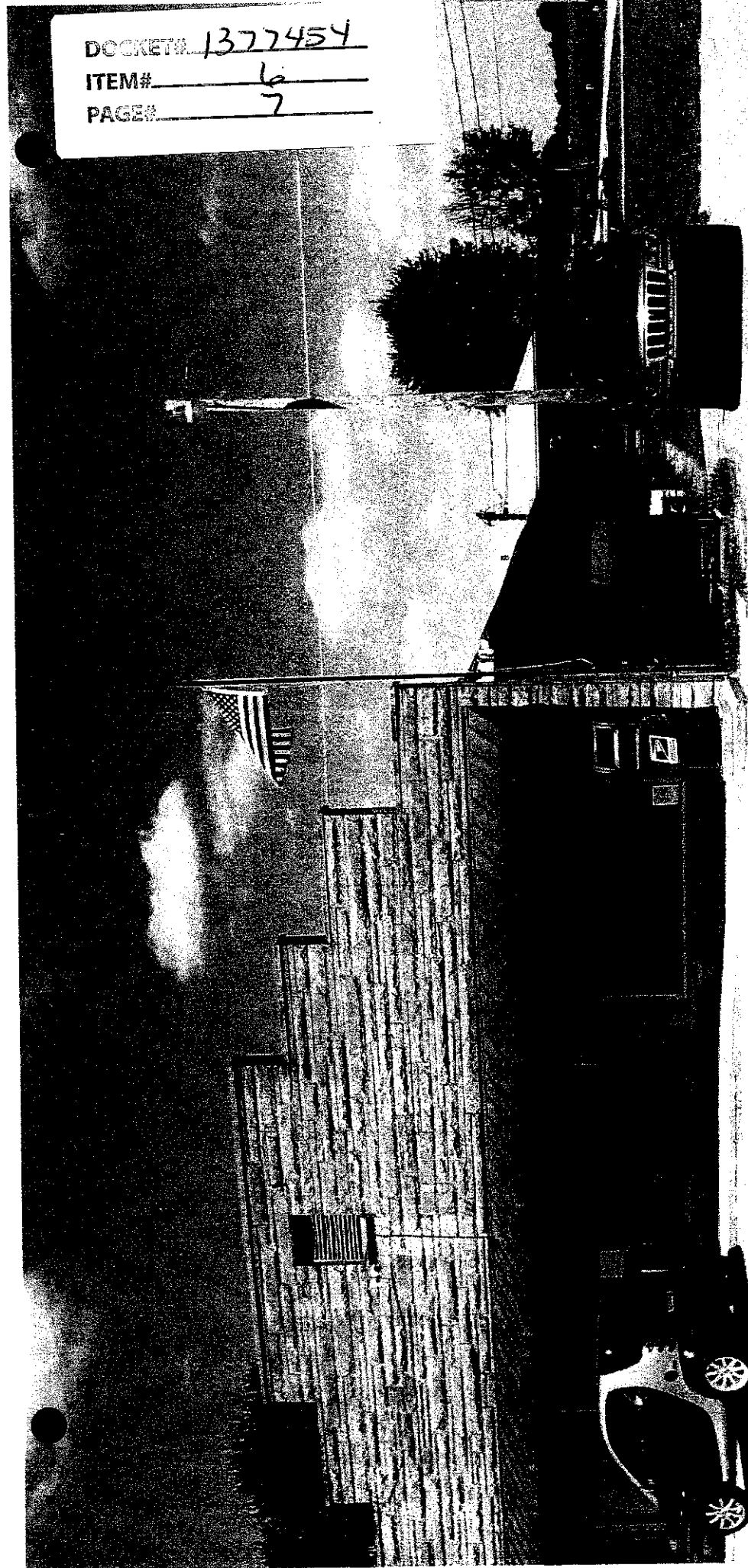
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MAIL AVAILABLE
AT 9:00A.M

Please
NO SMOKING

OUT of TOWN
MAIL

Attention: 12-Point Rule

WARNING

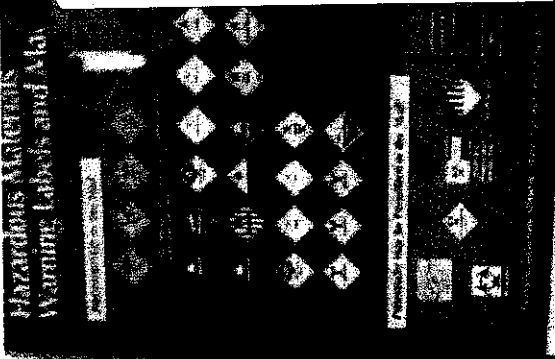
Excess delivery of a
product requires a
product safety label
a person handling it
up to 15 years after
production



12-Point Rule

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Hazardous Materials
Warning Labels and Markings




Shipping a Reused Box?

WARNING!

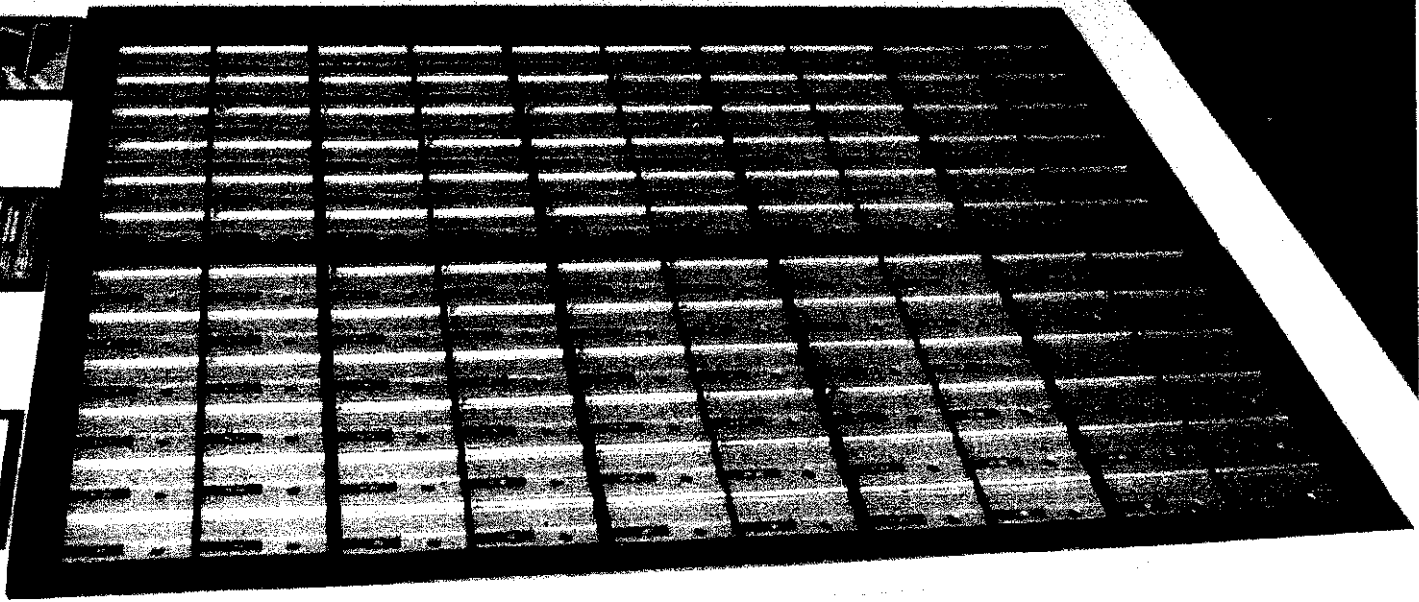
Reused shipping boxes are a major source of hazardous materials contamination. The use of reused boxes can result in hazardous materials being shipped in containers that are not properly labeled, marked, or sealed. This can lead to serious injury or death. Always use proper labeling and marking procedures for all hazardous materials shipments.

SAFETY DATA SHEET
Hazardous Materials


IT FIT AND IT SHIPPED
OVER A BILLION TIMES



Now Recycle Mail
First Mail World Bank
Selling at 25¢

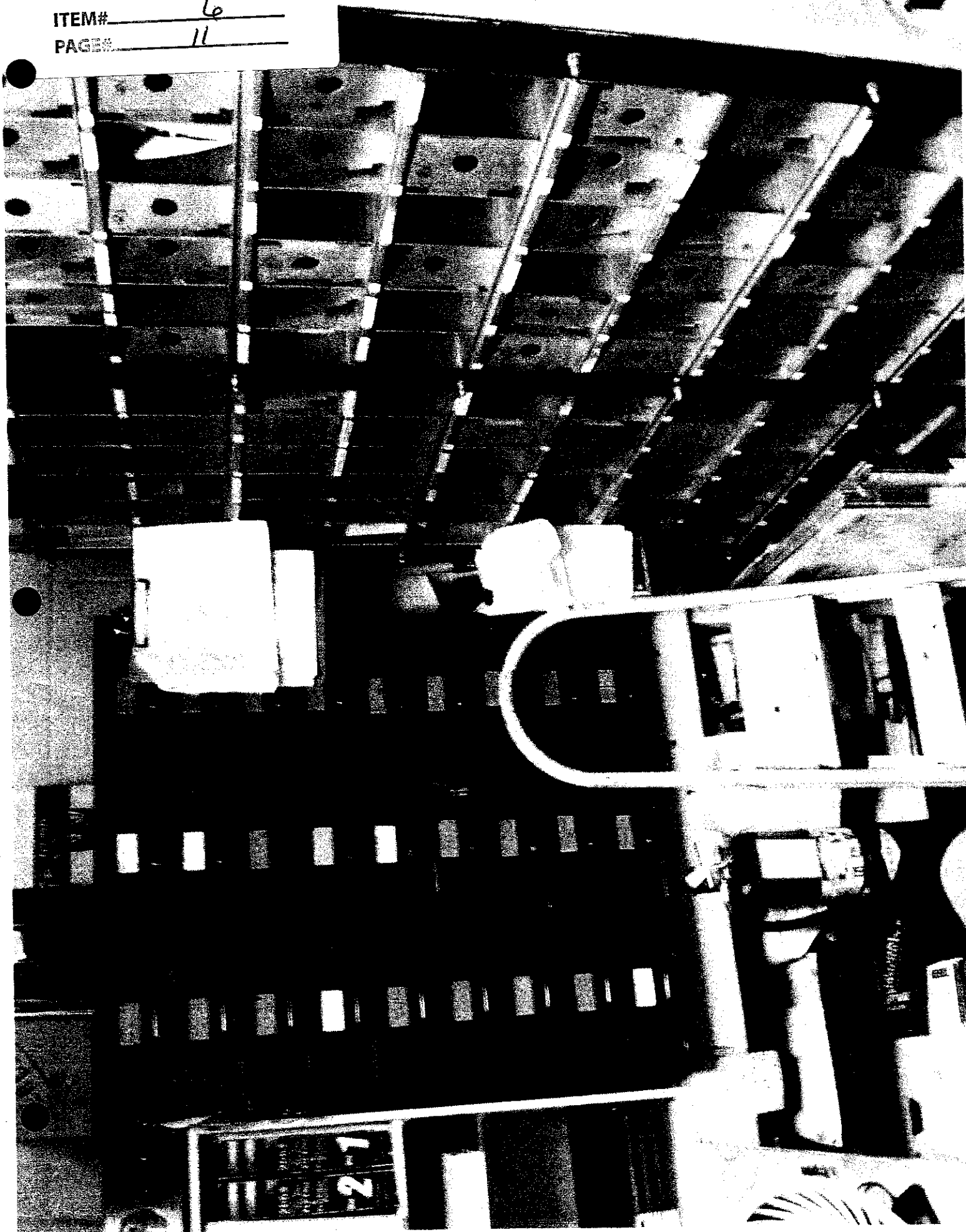


MAIL AVAILABLE
AT 9:00A.M.

Please  **NO SMOKING**

LOCAL
AND
OUT of TOWN
MAIL

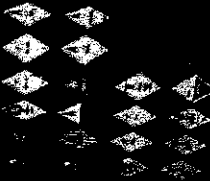
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DOCKET# 1377454
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Buy your
Ready Post
supplies here!

DOJ
Hazardous Materials
Planning Levels



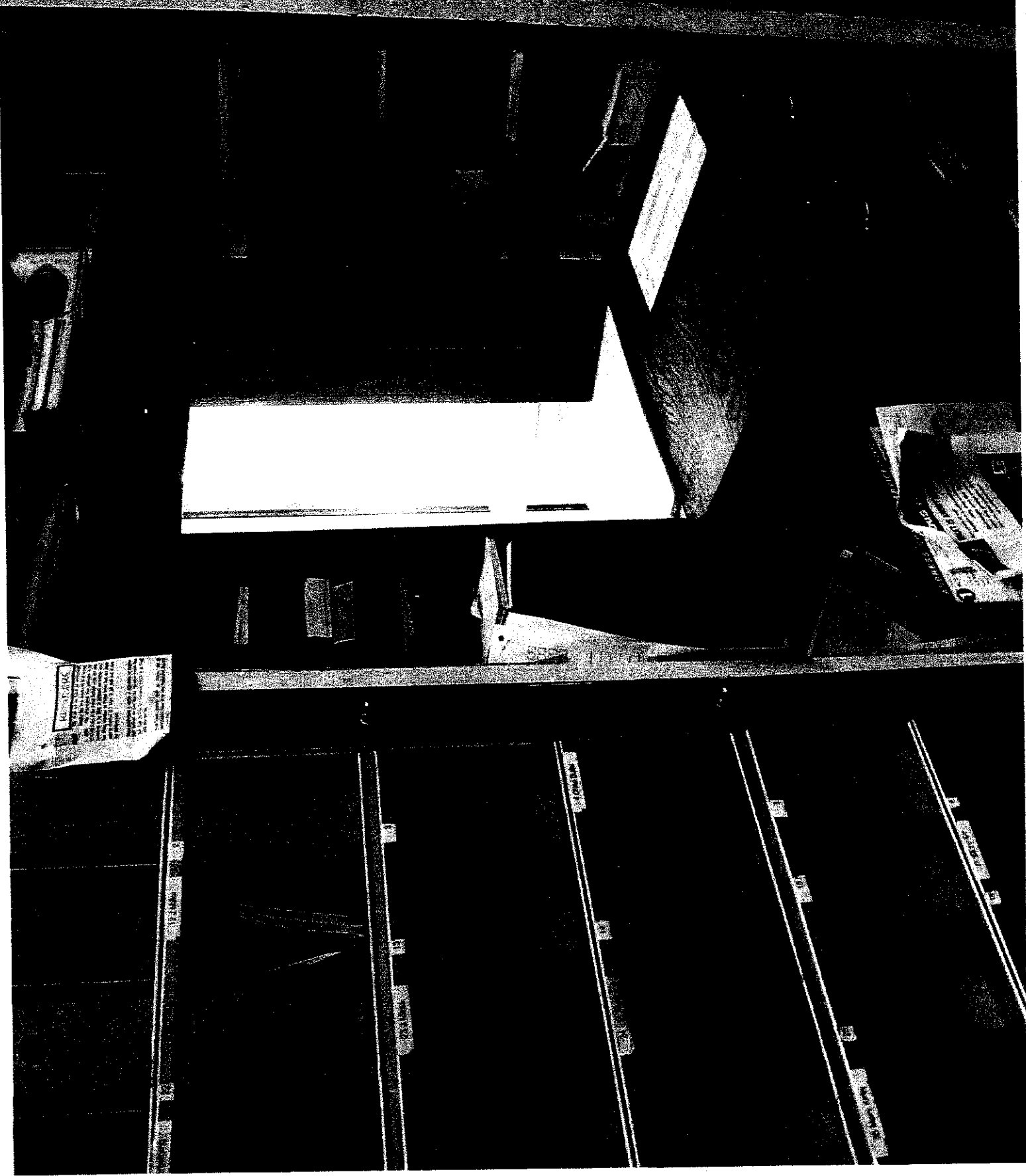
Keep the Mail Safe

Report
Fraud, Waste and
Abuse in the Postal
Service

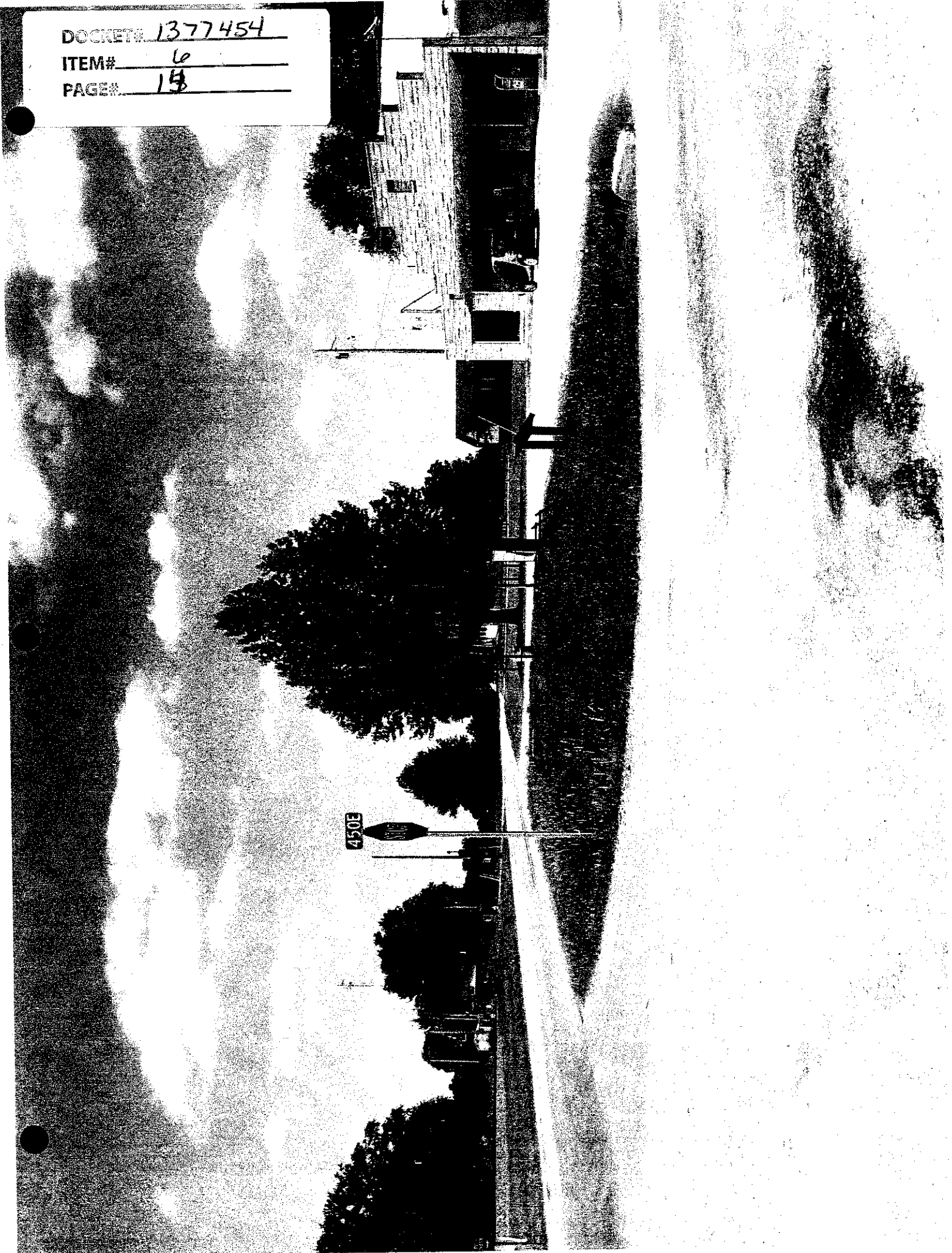
UNIT
ADDRESS

Post the MS

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USPS Handbook PO-101 NEPA Checklist

Per USPS Handbook PO-101, all Post Office, Classified Station, or Classified Branch closings must include an 'Official Record' compiled and managed by the USPS Discontinuance Coordinator (DC). This Checklist and any subsequent, related documentation or memorandum is to be kept as part of the Official Record.

The National Environmental Policy Act (NEPA) requires USPS to consider potential environmental impacts of certain actions, including facility closings. See 39 CFR Part 775.

See the reverse side of this form for further guidance on individual assessment items.

Project Name and Description: Pierceville Post Office	
Address (street, city, state, zip code): 4499 E STATE ROUTE 350 PIERCEVILLE, IN 47039-9998	
Site Size (sq. ft. or acres): 168	Building Size (in sq. ft.): 168

To the best of your knowledge, does this closing impact any of the following items? (Check one)

1.	Coastal area	No
2.	Historic, cultural, or archaeological resources (approx. bldg. age: 20)	No
3.	Traffic	No
4.	Adverse impact to natural resources (e.g. - air, water, soil) - DESCRIBE:	No
5.	Is the proposed action listed as a Categorical Exclusion in 39 CFR, Part 775? Likely 'yes' as action falls under closure of Post Offices under 39 U.S.C 404(b).	Yes
6.	If the action is Categorically Excluded, are there any other extraordinary environmental circumstances? If yes, describe:	No

Bob Redden

BOB REDDEN
Coordinator

11/03/2011
Date

Andrew Glancy

ANDREW GLANCY
MPOO

11/03/2011
Date

For technical questions concerning the application of a Categorical Exclusion or should it be unclear if an item below has an environmental impact, contact charlotte.parrish@usps.gov prior to finalizing the form.

APPENDIX B

USPS Handbook PO-101 NEPA Checklist

Additional Assessment Item Guidance for the subject site and any adjacent surroundings:

1. Coastal area – There is a law called the 'Coastal Zone Management Act' (CZMA) which concerns property actions if they are in such a zone. Indicators of such zone likelihood would be proximity to a major water body, not necessarily ocean or bay. For example, the Gowanus Canal in Brooklyn, NY has some CZMA requirements as it eventually feeds into the Atlantic Ocean. Many of the coastal designations ultimately feed into a coastal water body. But this observation would not include water bodies such as small streams, small lakes or ponds.

2. Historic, cultural or archaeological resources – Buildings over 50 years old can be considered for formal historic designation. There is a spot for noting building age on the form. There may be other circumstances you are aware of – e.g., formal historic designation, local interest in making the site historic, certainty that the site is in an official historic district. You also need to consider any art resources under this item such as murals, frescos or other permanently affixed postal items of historic or artistic value.

3. Traffic – This consideration has to be isolated for the closure only, not for any other location impacted by the closure (that is a separate process). So, an example might be if a closed facility also provided access to some other area and now that access will not be maintained or as easily used. General traffic considerations relate to noise and air quality impacts, but that is not typically for closures.

4. Adverse impact to natural resources (e.g. – air, water, soil) – Look for obvious concerns such as an ongoing remediation at the site. USPS still has obligations to comply even if the facility is not operational, but vacancy could impact progress and efficiency of such a clean-up. Explain very briefly, but contact charlotte.parrish@usps.gov for further guidance before finalizing the form.

Pierceville Post Office Discontinuance Financial Summary				
Investment Facilities				
	Existing	Proposed	Total Cost	
Construction/Renovation	\$ 1,367	\$ 0	\$ 1,367	
Existing & Proposed Facilities				
	Existing	Proposed	1st YR Operating Saving	10 YR Operating Saving
Building Maintenance	\$ 0	\$ 0	\$ 0	\$ 0
Utilities	\$ 67	\$ 0	\$ 67	\$ 736
Transportation	\$ 5,012	\$ 0	\$ 5,012	\$ 53,887
EAS Craft & Labor	\$ 53,902	\$ 1,780	\$ 52,122	\$ 560,395
Contracts	\$ 420	\$ 0	\$ 420	\$ 4,516
Rent	\$ 2,100	\$ 0	\$ 2,100	\$ 22,578
Total			\$ 59,721	
First Full Year Savings				
			\$ 59,721	
POD 10YR NPV				
				\$ 505,169
ROI				
				0 %



A. Office

Name: PIERCEVILLE State: IN Zip Code: 47039
Area: EASTERN District: CINCINNATI PFC
Congressional District: 9 County: RIPLEY
EAS Grade: 55 Finance Number: 176941
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 9. And the verification of new service type is complete.

Prepared by: Bob Redden
Title: CINCINNATI PFC Post Office Review Coordinator
Tele No: (513) 684-5454

Date: 08/17/2011
Fax No: (513) 684-5749



08/17/2011

Postal Customer
PIERCEVILLE, IN 47039

This letter provides notice that the U.S. Postal Service is conducting a discontinuance feasibility study of facility operations at the Pierceville Post Office into the Milan Post Office.

The office is being studied due to declining office workload, which may indicate that maintaining this facility is not warranted. The revenue and/or the volume this office has been in a steady decline over the past several years. There are a number of alternate sites within a short radius of this office to provide the sales of stamps and the mailing of most package items.

A discontinuance feasibility study involves a review of delivery and retail operations of a postal facility. The purpose of the study is to evaluate the facility's operations in a continuing effort to meet customers' retail needs, improve productivity, increase efficiency, and cut costs.

Customer needs have changed dramatically. Many customers receive and pay their bills online and communicate by email and text message. In addition, many customers demand easier, more convenient access to Postal Service products and services when and where they want them – online, on their smart phones and at the stores they frequent.

If a decision is ultimately made to discontinue the Pierceville Post Office and you are a Post Office Box customer, you will have the option of Post Office Box delivery at the Milan Post Office, or you may receive carrier delivery at your residence. To request delivery, submit a request for establishment of rural delivery service, PS Form 4027, Petition for Change in Rural Delivery, is available at the Pierceville Post Office. The Milan Post Office has retail hours from 800 to 1630 Monday through Friday and 800 to 1200 on Saturday, which is 3.5 miles away.

Retail services would continue to be available through a variety of channels beyond traditional brick-and-mortar facilities, such as the www.usps.com website, non-city delivery carriers, stamp consignment locations, and Stamps by Mail, Fax, and Phone.

We value your opinions during this review process. As the Postal Manager responsible for all Post Offices in your area, I would like your input concerning your postal needs. We encourage you to complete and return the enclosed survey in the pre-addressed postage-paid envelope provided. Your responses along with others received, will be included in the study and considered carefully before any final determination regarding discontinuance is made. Please submit your response no later than 09/06/2011.

A community meeting will be held to explain the study findings and to address community concerns. Postal representatives will be at the Pierceville United Methodist Church on 08/25/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

Written comments may be hand-delivered to the Pierceville Post Office or mailed to:

District Discontinuance Coordinator
CINCINNATI PFC
1591 Dalton Ave
Cincinnati Ohio, 45234-9990

The study consists of a publicly available record, so please be advised that any information or responses that you furnish will be visible to others.

A proposal that further explains the nature and justification of the proposed change in service and requests for customer comment may be posted prior to the community meeting. Comments received from the questionnaire, community meeting, and proposal will be considered prior to making a final determination.

If you have any questions concerning this discontinuance feasibility study, please contact Bob Redden, District Discontinuance Coordinator Contact at (513) 684-5454.

Sincerely,

A handwritten signature in dark ink, appearing to read "Andrew Glancy".

Andrew Glancy
Manager, Post Office Operations

Enclosures:
Customer Survey/Pre-addressed postage-paid envelope
Summary of Postal Service Retail Facility Change Regulations



08/17/11

OIC/POSTMASTER

SUBJECT: PIERCEVILLE Post Office

Enclosed are questionnaires addressed to customers of the PIERCEVILLE Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 09/02/11 for further review.

A handwritten signature in cursive script that reads "Bob Redden".

Bob Redden
Post Office Review Coordinator
Enclosures



Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Pierceville Post Office. Please take a few minutes to complete this survey and return it no later than 09/06/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Pierceville Post Office for personal reasons, business-related reasons, or both?

☐ Personal reasons

☐ Business-related reasons

☐ Both

2. Please check the appropriate box to indicate whether you use the Pierceville Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☐ YES

☐ NO

usps.com website

☐ YES

☐ NO

Stamps by Mail

☐ YES

☐ NO

Stamps by Phone

☐ YES

☐ NO

Stamps Online

☐ YES

☐ NO

Click-N-Ship

☐ YES

☐ NO

Buy stamps or mail packages at grocery or other retail store

☐ YES

☐ NO

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☐ Yes ☐ No

6. Do you currently use businesses in nearby communities?

☐ Yes ☐ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☐ Yes ☐ No

8. How do you currently receive your mail?

☐ Carrier ☐ PO Box ☐ Other

Additional Comments:

Name: _____

Address: _____

City, State Zip: _____

DOCUMENT 1377454
ITEM# 10
PAGE# 5



**POST OFFICE ON WHEELS
SERVICES AVAILABLE FROM RURAL AND
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

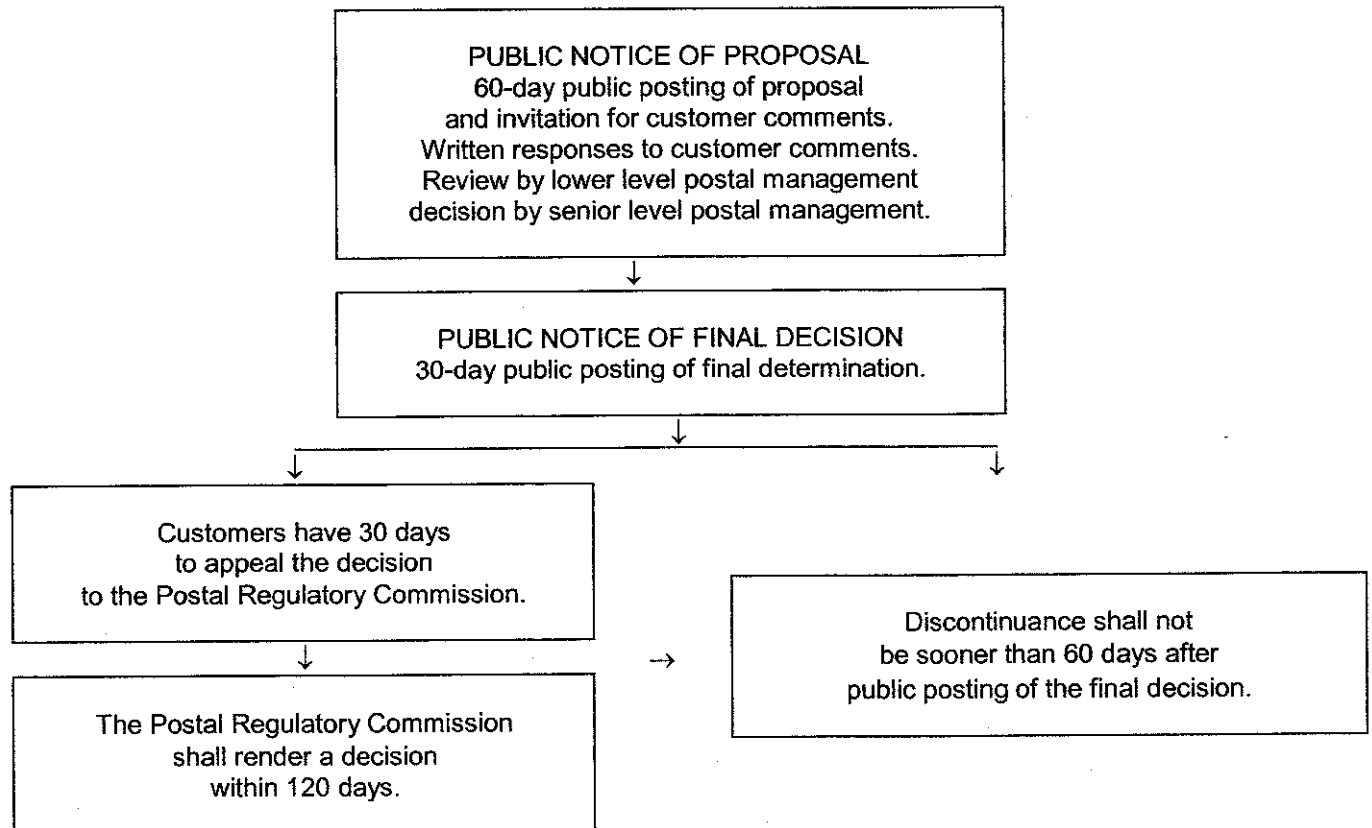
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.



Community Meeting Roster

Date: 08/25/2011
 Time: 6:00 pm

Postal Service Representative (Names and Titles):
 Bob Redden Cincinnati District Review Coordinator
 Andrew Glancy Area Three Manager of Operations
 Kathy Chenkovich Marketing Manager

Total Number of Customers Present: 28

Place: Pierceville United Methodist Church

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Kari Moore-Ripley Rd	Shipping Co.	47042	
RICHARD CAMBS	05000, IN 680 E. CO. RD. 625 N.	47037	
Bobbi Gubb	680 E. CO. RD. 625 N. IN	47037	
Sandra Greine	Westport	47283	
Jeff Greine	Westport	47283	
Mary Mulroy	Milan, IN	47031	
Chad Meinder	Milan IN	47031	812-584-0789
DAN SCHAEFER	PO BOX 565 MILAN IN	47031	812-584-0315
JAMES W COMBS	PO BOX 9 PIERCEVILLE, IN	47039	812-621
Debbie Poore	Milan	47031	
Darlene Miller	Milan	47031	
Don Barton	3844 East Co Rd. 400 N. Milan IN	47031	
Derold Muhl	Milan	47031	
Betty Volz	Summan	47041	
John [Signature]			
Holli Pay			
Mark [Signature]		47006	
Donna Rumpke	Kersaults	47042	
Mary [Signature]		43 45	

Community Meeting Roster

Postal Service Representative (Names and Titles):
Bob Redden Cincinnati District Review Coordinator
Andrew Glancy Area Three Manager of Operations
Kathy Chenkovich Marketing Manager

Date: 08/25/2011
Time 6:00 pm

0

Place: Pierceville United Methodist Church

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

[illegible]

DOCKET# 1377454
ITEM# 11
PAGE# 3



UNITED STATES
POSTAL SERVICE

November 2, 2011

MEMO TO THE RECORD

SUBJECT: COPY OF TAPPED MEETING
Pierceville Community Post Office
Docket Number 1377454

This certifies that the meeting was tapped and a copy of the meeting is part of the official docket in the form of a DVD.

A handwritten signature in cursive script, appearing to read "Bob Redden".

Bob Redden
Cincinnati District Post Office Review Coordinator



08/17/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The office is being studied due to declining office workload, which may indicate that maintaining this facility is not warranted. The revenue and/or the volume this office has been in a steady decline over the past several years. There are a number of alternate sites within a short radius of this office to provide the sales of stamps and the mailing of most package items.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Pierceville United Methodist Church on 08/25/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service.

If you have any questions, you may contact Bob Redden at (513) 684-5454.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY
Manager, Post Office Operations

Proposal Checklist

Section I

☒
☒
☒
☒
☒
☒
☒
☒
☒
☒

Responsiveness to Community Postal Needs

Tell what we are doing and why.
Is reason for discontinuance justified and documented in the record?
If suspended, what type of alternate service customers are now receiving?
Hours of service
Last four fiscal years of revenue and revenue units.
Nearest Post Office, office level, miles away, hours of service. (if applicable)
Administrative/emanating office — office level, miles away, hours of service.
Questionnaires: Mailed Out.
Community meeting. Date Set.
Advantages and disadvantages of proposed alternate service.

Section II

☒
☒
☒
☒
☒
☒

Effect on the Community

Brief background of area, community government, police, fire, etc.
Number of businesses, social organizations, schools, etc.
Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
What is the historical value of the office?
Is an address change necessary?
Will the community identity be preserved?

Section III

☒

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained.

Section IV

☒

Economic Savings

Ten Year savings as follows:
Total ten year savings
Cost of relocation

\$ 505,169
\$ 1,267

Section V

☒

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

Section VI

☒

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

☒

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Bob Redden

8-25-11

Investigative Coordinator

Date

Reviewed and Certified By:

Bob Redden

8-25-11

District PO Review Coordinator

Date



08/25/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the PIERCEVILLE Post Office
Docket No. 1377454

This is to advise you that on 08/29/2011, I will post for public comment a proposal to close the PIERCEVILLE Post Office in RIPLEY, Congressional District No. 9.

If you have any questions, please call BOB REDDEN District Review Coordinator at (513) 684-5454.

A handwritten signature in black ink, appearing to read "Chu Falling Star", written over the printed name.

CHU FALLING STAR
District Manager
CINCINNATI PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



08/25/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
PIERCEVILLE Proposal
Docket No. 1377454 - 47039

Please post the enclosed proposal to close the PIERCEVILLE Post Office in the lobby. The proposal must be posted in a prominent place from 08/29/2011 through close of business on 10/30/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (513) 684-5454.

A handwritten signature in cursive script that reads "Bob Redden".

BOB REDDEN
Post Office Review Coordinator
CINCINNATI PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 08/29/2011

Date of Removal: 10/30/2011

UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE PIERCEVILLE, IN POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the PIERCEVILLE Post Office:

The Postal Service is considering the close of the PIERCEVILLE Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/29/2011 through 10/30/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the PIERCEVILLE. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

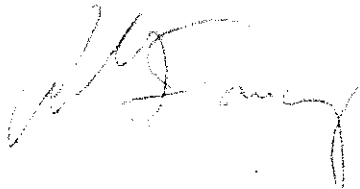
Please return the comment form to:

BOB REDDEN
1591 DALTON AVE
CINCINNATI, OHIO 45234-9990

For more information, you may call BOB REDDEN at (513) 684-5454 or write to the above address.

Thank you for your assistance.

Sincerely,



ANDREW GLANCY
1591 DALTON AVE
CINCINNATI, OHIO 45234-9990

Date of Posting: 08/29/2011

Date of Removal: 10/30/2011

PROPOSAL TO CLOSE
THE PIERCEVILLE, IN POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1377454 - 47039

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Pierceville, IN Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Milan Post Office, located three miles away.

The office is being studied for possible closing or consolidation due to the following reasons; Due to declining office workload, which may indicate that maintaining this facility is not warranted. The revenue and/or the volume this office has been in a steady decline over the past several of years. There are a number of alternate sites within a short radius of this office to provide the sales of stamps and the mailing of most package items.

The Pierceville Post Office provides retail service from 800 to 1200 - 1300 to 1600 Monday through Friday and 800 to 1200 on Saturday. Over the past several years there has been a decline in the amount of walk in revenue generated. The revenue trend is as follows: FY 07 \$ 29,881, FY 08 \$ 31,612, FY 09 \$ 25,324 and FY 10 \$ 21,787.

On August 25, 2011, representatives from the Postal Service were available at Pierceville United Methodist Church to answer questions and provide information to customers.

On or about August 20, 2011, questionnaires were distributed to delivery customers of the Pierceville Post Office. Questionnaires were also available over the counter for retail customers at the Pierceville Post Office.

If this proposal is implemented, delivery and retail services will be provided by the Milan Post Office, an EAS-18 level office. Window service hours at the Milan Post Office are from 800 to 1630, Monday through Friday, and 800 to 1200 on Saturday.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned. However in order to ensure regular and effective service, the zip code will change to 47031.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Pierceville is an unincorporated community located in Ripley County. The community is administered politically by Ripley County. Police protection is provided by the Ripley County Sheriff. Fire protection is provided by the Delaware Township Fire Department. The community is comprised of 40% farmers, 45% commuters, 15% retirees and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Derf Tree Service, Butte's Trucking, C&H/M Excavating, Collins Auto Garage. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Pierceville Post Office will be available at the Milan Post Office. Government forms normally provided by the Post Office will also be available at the Milan Post Office or by contacting your local government agency.

This proposed office provides assistance to the senior and handicapped citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information..

This Pierceville Post Office is not listed as a historic landmark. The community name will be maintained for customer addressing, however the Zip Code is expected to change.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community and every effort will be made to maintain the identity.

III. EFFECT ON EMPLOYEES

Finally there are 1 PMR(s) assigned to this unit. The PMR(s) may be separated from the Postal Service.

IV. ECONOMIC SAVINGS

The Postal Service estimates a ten year savings of \$ 505,169 with a breakdown as follows:

Building Maintenance	\$ 0
Utilities	\$ 736
Transportation	\$ 53,887
EAS Craft & Labor	\$ 560,395
Contracts	\$ 4,516
Rent	\$ 22,578
Relocation One-Time Cost	\$ 1,367
Total Ten Year Savings	\$ 505,169

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Pierceville, IN Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Milan Post Office, located three miles away.

The 1 PMR(s) assigned to this unit may be separated from the Postal Service. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Pierceville Post Office provided delivery and retail service to 23 PO Box or general delivery customers and no delivery route customers.

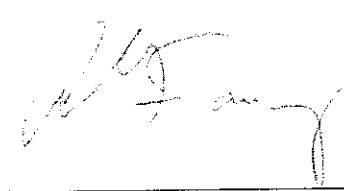
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$ 505,169 over the next ten years. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Pierceville Post Office and Milan Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



08/29/2011 Date

ANDREW GLANCY
Manager, Post Office Operations



08/25/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 10/30/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Bob Redden".

BOB REDDEN
Post Office Review Coordinator
1591 DALTON AVE
CINCINNATI, OHIO 45234-9990



11/02/2011

GEORGE HENDRICKS

4644 NORTH COUNTY RD. 450 E
MILAN, IN 47031

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

If it is determined that a discontinuance of the Pierceville Post Office should be pursued, a formal proposal will be posted in the Milan Post Office and Pierceville Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in dark ink, appearing to read "Andrew Glancy".

ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990

DOCUMENT 1377454
 ITEM 20
 PAGE 2



Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Pierceville Post Office. Please take a few minutes to complete this survey and return it no later than 09/06/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Pierceville Post Office for personal reasons, business-related reasons, or both?

☐ Personal reasons

☐ Business-related reasons

☒ Both

2. Please check the appropriate box to indicate whether you use the Pierceville Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

occasionally

occasionally

occasionally

occasionally

occasionally

occasionally

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☐ YES

☒ NO

usps.com website

☐ YES

☒ NO

Stamps by Mail

☐ YES

☒ NO

Stamps by Phone

☐ YES

☒ NO

Stamps Online

☐ YES

☒ NO

Click-N-Ship

☐ YES

☒ NO

Buy stamps or mail packages at grocery or other retail store

☐ YES

☒ NO

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☐ Yes ☒ No

6. Do you currently use businesses in nearby communities?

☐ Yes ☒ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☒ Yes ☐ No

8. How do you currently receive your mail?

☒ Carrier ☐ PO Box ☐ Other 47031

Additional Comments:

Name: Leo S. Hendricks

Milan, IN 47031
Address: 4644 N CR450E



11/02/2011

PAUL KOIL
1730 NORTH COUNTY RD 300 E
MILAN, IN 47031

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.
- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the Pierceville Post Office should be pursued, a formal proposal will be posted in the Milan Post Office and Pierceville Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in dark ink, appearing to read "Andrew Glancy".

ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990

DOCUMENT 13774s4

ITEM# 20

PAGE# 5



Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Pierceville Post Office. Please take a few minutes to complete this survey and return it no later than 09/06/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Pierceville Post Office for personal reasons, business-related reasons, or both?

☐ Personal reasons

☐ Business-related reasons

☒ Both

2. Please check the appropriate box to indicate whether you use the Pierceville Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☐ YES

☒ NO

usps.com website

☒ YES

☐ NO

Stamps by Mail

☐ YES

☒ NO

Stamps by Phone

☐ YES

☒ NO

Stamps Online

☐ YES

☒ NO

Click-N-Ship

☐ YES

☒ NO

Buy stamps or mail packages at grocery or other retail store

☐ YES

☒ NO

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☐ Yes ☒ No

6. Do you currently use businesses in nearby communities?

☒ Yes ☐ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☒ Yes ☐ No

8. How do you currently receive your mail?

☒ Carrier ☐ PO Box ☐ Other

Additional Comments:

Name:

Paul Kohl

Address:

1730 N CR 300E Melon



11/02/2011

LEAH MEINDERS

3687 NORTH COUNTY RD. 500 E
MILAN, IN 47031

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

If it is determined that a discontinuance of the Pierceville Post Office should be pursued, a formal proposal will be posted in the Milan Post Office and Pierceville Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in dark ink, appearing to read "Andrew Glancy", written over a light blue horizontal line.

ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990

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Postal Service Customer Questionnaire

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b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☒ YES

☐ NO

usps.com website

☐ YES

☒ NO

Stamps by Mail

☒ YES

☐ NO

Stamps by Phone

☐ YES

☒ NO

Stamps Online

☐ YES

☒ NO

Click-N-Ship

☐ YES

☒ NO

Buy stamps or mail packages at grocery or other retail store

☐ YES

☒ NO

4. Do you currently use local businesses in the community?

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5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☐ Yes ☒ No

6. Do you currently use businesses in nearby communities?

☒ Yes ☐ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☒ Yes ☐ No

8. How do you currently receive your mail?

☒ Carrier ☐ PO Box ☐ Other

Additional Comments:

Name: Leah Menden

Address: 3687 N Co Rd 500E

Milan IN

47031



11/02/2011

TERRY ALLEN

P.O. BOX 65
PIERCEVILLE, IN 47039

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Pierceville Post Office should be pursued, a formal proposal will be posted in the Milan Post Office and Pierceville Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in dark ink, appearing to read "Andrew Glancy".

ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990



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☐ Business-related reasons

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d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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ITEM# 20

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☐ YES ☒ NO

usps.com website

☐ YES ☒ NO

Stamps by Mail

☐ YES ☒ NO

Stamps by Phone

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Click-N-Ship

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7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☐ Yes ☒ No

8. How do you currently receive your mail?

☐ Carrier ☒ PO Box ☒ Other

Additional Comments:

Name: TERRY ALLEN

Address: PO Box 65
PIERCEVILLE IN, 47039



11/02/2011

DEBBIE POORE

2242 NORTH COUNTY RD. 450 E
MILAN, IN 47031

Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Andrew Glancy".

ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990

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ITEM# 20

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Postal Service Customer Questionnaire

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c. Mailing Parcels	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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8. How do you currently receive your mail?

☒ Carrier ☐ PO Box ☐ Other

Additional Comments:

Name: Debbie S Poore

Address: 2242 NCR 450 E
Milan, IN 47031



11/02/2011

BETTY VOLZ

3874 EAST COUNTY RD. 700 N
SUNMAN, IN 47041

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q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

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☐ Yes ☒ No

8. How do you currently receive your mail?

☒ Carrier ☐ PO Box ☐ Other

Additional Comments:

Name: Betty Volz

Address: Sunman, In. 47041



11/02/2011

JAY C. MILLER
P.O. BOX 12
PIERCEVILLE, IN 47039

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Thank you for returning your questionnaire concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.
- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Pierceville Post Office should be pursued, a formal proposal will be posted in the Milan Post Office and Pierceville Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990



Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Pierceville Post Office. Please take a few minutes to complete this survey and return it no later than 09/06/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Pierceville Post Office for personal reasons, business-related reasons, or both?

☐ Personal reasons

☐ Business-related reasons

☒ Both

2. Please check the appropriate box to indicate whether you use the Pierceville Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☐ YES ☒ NO

usps.com website

☐ YES ☐ NO

Stamps by Mail

☐ YES ☐ NO

Stamps by Phone

☐ YES ☐ NO

Stamps Online

☐ YES ☐ NO

Click-N-Ship

☐ YES ☐ NO

Buy stamps or mail packages at grocery or other retail store

☐ YES ☐ NO

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☐ Yes ☒ No

6. Do you currently use businesses in nearby communities?

☐ Yes ☒ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☒ Yes ☐ No

8. How do you currently receive your mail?

☐ Carrier ☒ PO Box ☐ Other

Additional Comments:

Name: Jay C. Miller

Address: PO Box 12 Pierceville



11/02/2011

J.W. COMBS

P.O. BOX 92
PIERCEVILLE, IN 47039

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Pierceville Post Office should be pursued, a formal proposal will be posted in the Milan Post Office and Pierceville Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in dark ink, appearing to read "Andrew Glancy".

ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990



Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Pierceville Post Office. Please take a few minutes to complete this survey and return it no later than 09/06/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Pierceville Post Office for personal reasons, business-related reasons, or both?

☐ Personal reasons

☐ Business-related reasons

☒ Both

2. Please check the appropriate box to indicate whether you use the Pierceville Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☐ YES

☒ NO

usps.com website

☐ YES

☒ NO

Stamps by Mail

☐ YES

☒ NO

Stamps by Phone

☐ YES

☒ NO

Stamps Online

☐ YES

☒ NO

Click-N-Ship

☐ YES

☒ NO

Buy stamps or mail packages at grocery or other retail store

☐ YES

☒ NO

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☒ Yes ☐ No

6. Do you currently use businesses in nearby communities?

☒ Yes ☐ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☒ Yes ☐ No

8. How do you currently receive your mail?

☐ Carrier ☐ PO Box ☒ Other

Additional Comments:

Name: J.W. Combs

Address: P.O. Box 92, PIERCEVILLE, IN



11/02/2011

JAMES BLAIR JR.

P.O. BOX 51
PIERCEVILLE, IN 47039

Dear Postal Service Customer:

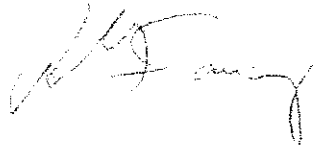
Thank you for returning your questionnaire concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
PURCHASING STAMPS BY MAIL/The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.
PURCHASING POSTAL MONEY ORDERS/Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. **SPECIAL SERVICES/Special services** such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. **HOLDING MAIL/Customers** who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the Pierceville Post Office should be pursued, a formal proposal will be posted in the Milan Post Office and Pierceville Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,



ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati , Ohio, 45234-9990



Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Pierceville Post Office. Please take a few minutes to complete this survey and return it no later than 09/06/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Pierceville Post Office for personal reasons, business-related reasons, or both?

☐ Personal reasons

☐ Business-related reasons

☒ Both

2. Please check the appropriate box to indicate whether you use the Pierceville Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☐ YES☒ NO

usps.com website

☐ YES☒ NO

Stamps by Mail

☐ YES☒ NO

Stamps by Phone

☐ YES☒ NO

Stamps Online

☐ YES☒ NO

Click-N-Ship

☐ YES☒ NO

Buy stamps or mail packages at grocery or other retail store

☐ YES☒ NO

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☒ Yes ☐ No

6. Do you currently use businesses in nearby communities?

☒ Yes ☐ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☒ Yes ☐ No

8. How do you currently receive your mail?

☐ Carrier ☒ PO Box ☐ Other

Additional Comments:

Name:

James Bhir Jr.

Address:

PO Box 51
Pierceville IN 47039



11/02/2011

ROY STREICHER JR.
P.O. BOX 24
PIERCEVILLE, IN 47039

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the higher cost of PO Box Fees at the administrative office. Customers can open a Po Box at the administrative office or at another post office and the PO Box fee assignments are determined by a value based pricing algorithm that is primarily based on the commercial real estate values and other economic variables of where the office is located. This data and the formulas used are approved by the Postal Regulatory Commission and are applied to all offices nationally. These formulas are consistently applied and cannot be changed between rate cases. They represent the myriad commercial real estate values across the country and sometimes within blocks. Free delivery by the carrier that serves the community may also be available.

If it is determined that a discontinuance of the Pierceville Post Office should be pursued, a formal proposal will be posted in the Milan Post Office and Pierceville Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in dark ink, appearing to read "Andrew Glancy".

ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990



Postal Service Customer Questionnaire

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1. Do you visit the Pierceville Post Office for personal reasons, business-related reasons, or both?

- ☒ Personal reasons ☐ Business-related reasons ☐ Both

2. Please check the appropriate box to indicate whether you use the Pierceville Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☒ YES ☐ NO

usps.com website

☐ YES ☒ NO

Stamps by Mail

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Stamps Online

☐ YES ☒ NO

Click-N-Ship

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Buy stamps or mail packages at grocery or other retail store

☐ YES ☒ NO

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☐ Yes ☒ No

6. Do you currently use businesses in nearby communities?

☒ Yes ☐ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☒ Yes ☐ No

8. How do you currently receive your mail?

☐ Carrier ☒ PO Box ☐ Other

Additional Comments:

Name: ROY STREICHER JR.

Address: PO BOX 24 PIERCEVILLE, IN
LIVE IN CAMPGROUNDS
HOMELESS 47039



11/02/2011

EVELYN & BESSIE KIRBY

P.O. BOX 27
PIERCEVILLE, IN 47039

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
PURCHASING STAMPS BY MAIL/The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.
PURCHASING POSTAL MONEY ORDERS/Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. **SPECIAL SERVICES/Special services** such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. **HOLDING MAIL/Customers** who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Pierceville Post Office should be pursued, a formal proposal will be posted in the Milan Post Office and Pierceville Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990



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☐ Personal reasons

☐ Business-related reasons

☒ Both

2. Please check the appropriate box to indicate whether you use the Pierceville Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☐ YES

☒ NO

usps.com website

☐ YES

☒ NO

Stamps by Mail

☐ YES

☒ NO

Stamps by Phone

☐ YES

☒ NO

Stamps Online

☐ YES

☒ NO

Click-N-Ship

☐ YES

☒ NO

Buy stamps or mail packages at grocery or other retail store

☐ YES

☒ NO

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☐ Yes ☒ No

6. Do you currently use businesses in nearby communities?

☐ Yes ☒ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☐ Yes ☒ No

8. How do you currently receive your mail?

☐ Carrier ☐ PO Box ☒ Other

Additional Comments:

Name: Evelyn Kirby Address: Box 27 Pierceville Ind 47039
Bessie Kirby Box 27 Pierceville Ind 47039



11/02/2011

MARY KIRBY
P.O. BOX 35
PIERCEVILLE, IN 47039

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
PURCHASING STAMPS BY MAIL/The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.
PURCHASING POSTAL MONEY ORDERS/Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. **SPECIAL SERVICES/Special services** such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. **HOLDING MAIL/Customers** who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Pierceville Post Office should be pursued, a formal proposal will be posted in the Milan Post Office and Pierceville Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990



Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Pierceville Post Office. Please take a few minutes to complete this survey and return it no later than 09/06/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Pierceville Post Office for personal reasons, business-related reasons, or both?

☐ Personal reasons

☐ Business-related reasons

☒ Both

2. Please check the appropriate box to indicate whether you use the Pierceville Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☐ YES

☒ NO

usps.com website

☐ YES

☒ NO

Stamps by Mail

☒ YES

☐ NO

Stamps by Phone

☐ YES

☒ NO

Stamps Online

☐ YES

☒ NO

Click-N-Ship

☐ YES

☒ NO

Buy stamps or mail packages at grocery or other retail store

☐ YES

☒ NO

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☐ Yes ☒ No

6. Do you currently use businesses in nearby communities?

☐ Yes ☐ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☐ Yes ☒ No

8. How do you currently receive your mail?

☐ Carrier ☐ PO Box ☒ Other

Additional Comments:

Name: Mary L. Kirby

Address: Box 35 Pierceville Ind 47039



11/02/2011

DIANE GILL

P.O. BOX 106
PIERCEVILLE, IN 47039

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
PURCHASING STAMPS BY MAIL/The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.
PURCHASING POSTAL MONEY ORDERS/Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. **SPECIAL SERVICES/Special services** such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. **HOLDING MAIL/Customers** who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.
- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

If it is determined that a discontinuance of the Pierceville Post Office should be pursued, a formal proposal will be posted in the Milan Post Office and Pierceville Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in dark ink, appearing to read "Andrew Glancy".

ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990



Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Pierceville Post Office. Please take a few minutes to complete this survey and return it no later than 09/06/2011 in the postage-paid envelope provided.

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1. Do you visit the Pierceville Post Office for personal reasons, business-related reasons, or both?

☐ Personal reasons

☐ Business-related reasons

☒ Both

2. Please check the appropriate box to indicate whether you use the Pierceville Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☒ ☐ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☐ ☐

f. Buying money orders

☐ ☐ ☒ ☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☐ ☐

h. Sending Express Mail

☐ ☐ ☒ ☐

i. Sending Priority Mail

☐ ☐ ☒ ☐

i. Carrier pickup

☐ ☒ ☐ ☐

k. Buying stamp-collecting material

☐ ☐ ☒ ☐

l. Entering permit or bulk mailings

☐ ☐ ☐ ☒

m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)

☐ ☐ ☐ ☒

n. School bus stop

☐ ☒ ☐ ☐

o. Assisting senior citizens, persons with disabilities, etc.

☐ ☐ ☐ ☒

p. Public bulletin board

☐ ☐ ☐ ☒

q. Community gathering place

☐ ☐ ☐ ☒

r. Other

☐ ☐ ☐ ☒

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☐ YES ☒ NO

usps.com website

☐ YES ☒ NO

Stamps by Mail

☐ YES ☒ NO

Stamps by Phone

☐ YES ☒ NO

Stamps Online

☐ YES ☒ NO

Click-N-Ship

☐ YES ☒ NO

Buy stamps or mail packages at grocery or other retail store

☐ YES ☒ NO

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☐ Yes ☒ No

6. Do you currently use businesses in nearby communities?

☒ Yes ☐ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☐ Yes ☒ No

8. How do you currently receive your mail?

☐ Carrier ☒ PO Box ☐ Other

Additional Comments:

Name:

Diane Cull

Address:

P.O. Box 106
Pierceville, In



11/02/2011

DENISE DISNEY

P.O. BOX 16
PIERCEVILLE, IN 47039

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
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PURCHASING POSTAL MONEY ORDERS/Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. **SPECIAL SERVICES/Special services** such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. **HOLDING MAIL/Customers** who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Andrew Glancy".

ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990



Postal Service Customer Questionnaire

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1. Do you visit the Pierceville Post Office for personal reasons, business-related reasons, or both?

☒ Personal reasons

☐ Business-related reasons

☐ Both

2. Please check the appropriate box to indicate whether you use the Pierceville Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

a. Buying Stamps

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☐ ☒ ☐

c. Mailing Parcels

☐ ☐ ☐ ☐ rare

d. Pick up Post Office box mail

☒ to ☒ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☐ ☒

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☐ ☒

h. Sending Express Mail

☐ ☐ ☐ ☒

i. Sending Priority Mail

☐ ☐ ☐ ☒

i. Carrier pickup

☐ ☐ ☐ ☒

k. Buying stamp-collecting material

☐ ☐ ☐ ☒

l. Entering permit or bulk mailings

☐ ☐ ☐ ☒

m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)

☐ ☐ ☐ ☒

n. School bus stop

☐ ☐ ☐ ☒

o. Assisting senior citizens, persons with disabilities, etc.

☐ ☐ ☐ ☒

p. Public bulletin board

☐ ☐ ☐ ☒

q. Community gathering place

☐ ☐ ☐ ☒

r. Other

☐ ☐ ☐ ☒

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ITEM# 20
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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☐ YES ☒ NO

usps.com website

☐ YES ☒ NO

Stamps by Mail

☐ YES ☒ NO

Stamps by Phone

☐ YES ☒ NO

Stamps Online

☐ YES ☒ NO

Click-N-Ship

☐ YES ☒ NO

Buy stamps or mail packages at grocery or other retail store

☐ YES ☒ NO

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☒ Yes ☐ No

6. Do you currently use businesses in nearby communities?

☒ Yes ☐ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☒ Yes ☐ No

8. How do you currently receive your mail?

☐ Carrier ☒ PO Box ☒ Other

Additional Comments:

Name: Denise Disney

Address: P.O. Box 16



11/02/2011

PATRICIA COLLINS

1054 E MUD PIKE RD.
OSGOOD, IN 47037

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
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PURCHASING POSTAL MONEY ORDERS/Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. **SPECIAL SERVICES/Special services** such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. **HOLDING MAIL/Customers** who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.
- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.
- You expressed a concern about cutting management positions from the top down instead of taking services away from customers. The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

If it is determined that a discontinuance of the Pierceville Post Office should be pursued, a formal proposal will be posted in the Milan Post Office and Pierceville Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

ANDREW GLANCY
Manager, Post Office Operations



Postal Service Customer Questionnaire

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☐ Personal reasons

☐ Business-related reasons

☒ Both

2. Please check the appropriate box to indicate whether you use the Pierceville Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☐ YES

☒ NO

usps.com website

☐ YES

☒ NO

Stamps by Mail

☐ YES

☒ NO

Stamps by Phone

☐ YES

☒ NO

Stamps Online

☐ YES

☒ NO

Click-N-Ship

☐ YES

☒ NO

Buy stamps or mail packages at grocery or other retail store

☐ YES

☒ NO

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☐ Yes ☒ No

6. Do you currently use businesses in nearby communities?

☒ Yes ☐ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☒ Yes ☐ No

8. How do you currently receive your mail?

☒ Carrier ☐ PO Box ☐ Other

Additional Comments:

You want to save money. Then why do you cut your Big Salary in 1/2 and all the other white collar workers cut their Pay in 1/2

Name: Patricia COLLINS

Address: 1054 E Mud Pike Rd, Osgood, IN
47037



11/02/2011

JOHN SNYDER
P.O.BOX 62
PIERCEVILLE, IN 47039

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
PURCHASING STAMPS BY MAIL/The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.
PURCHASING POSTAL MONEY ORDERS/Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. **SPECIAL SERVICES/Special services** such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. **HOLDING MAIL/Customers** who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Pierceville Post Office should be pursued, a formal proposal will be posted in the Milan Post Office and Pierceville Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in dark ink, appearing to read "Andrew Glancy".

ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990



Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Pierceville Post Office. Please take a few minutes to complete this survey and return it no later than 09/06/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Pierceville Post Office for personal reasons, business-related reasons, or both?

☐ Personal reasons

☒ Business-related reasons

☐ Both

2. Please check the appropriate box to indicate whether you use the Pierceville Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Carrier pickup	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☐ YES

☒ NO

usps.com website

☐ YES

☒ NO

Stamps by Mail

☐ YES

☒ NO

Stamps by Phone

☐ YES

☒ NO

Stamps Online

☐ YES

☒ NO

Click-N-Ship

☐ YES

☒ NO

Buy stamps or mail packages at grocery or other retail store

☐ YES

☒ NO

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☐ Yes ☐ No

6. Do you currently use businesses in nearby communities?

☒ Yes ☐ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☒ Yes ☐ No

8. How do you currently receive your mail?

☐ Carrier ☐ PO Box ☒ Other

Additional Comments:

Name:

John R. Snyder

Address:

Box 101 Pierceville IND
47239



11/02/2011

JAN LUERS

1896 EAST SALEM RD.
BATESVILLE, IN 47006

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
PURCHASING STAMPS BY MAIL/The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.
PURCHASING POSTAL MONEY ORDERS/Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. **SPECIAL SERVICES/Special services** such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. **HOLDING MAIL/Customers** who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.
- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Pierceville Post Office should be pursued, a formal proposal will be posted in the Milan Post Office and Pierceville Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990

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Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Pierceville Post Office. Please take a few minutes to complete this survey and return it no later than 09/06/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Pierceville Post Office for personal reasons, business-related reasons, or both?

☐ Personal reasons

☐ Business-related reasons

☒ Both

2. Please check the appropriate box to indicate whether you use the Pierceville Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
usps.com website	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
Stamps by Mail	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
Stamps by Phone	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
Stamps Online	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
Click-N-Ship	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
Buy stamps or mail packages at grocery or other retail store	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☒ Yes ☐ No

6. Do you currently use businesses in nearby communities?

☒ Yes ☐ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☒ Yes ☐ No

8. How do you currently receive your mail?

☒ Carrier ☐ PO Box ☐ Other

Additional Comments:

Pierceville Post office always has friendly customer service - have used Post Office all my life. No longer live in that little area but still buy stamps and send mail out of Pierceville. Also when my parents used

Name: Jan Luers

Address: 1896 E Salem Rd

Batesville, IN

post office, they were elderly + mother handicapped Post Mistress would come out and hand deliver whatever they needed or wanted. I would drive to Pierceville Post Office because it is on the way to most places I travel rather than to go to some of the larger or closer ones in my area. Beautiful Customer Service.



11/02/2011

DONNA LIVINGSTON
UNKNOWN

Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Andrew Glancy", written over a light-colored background.

ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990

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Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Pierceville Post Office. Please take a few minutes to complete this survey and return it no later than 09/06/2011 in the postage-paid envelope provided.

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☐ Business-related reasons

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	Daily	Weekly	Monthly	Never
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b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

☒ YES☐ NO

usps.com website

☐ YES☒ NO

Stamps by Mail

☐ YES☒ NO

Stamps by Phone

☐ YES☒ NO

Stamps Online

☐ YES☒ NO

Click-N-Ship

☐ YES☒ NO

Buy stamps or mail packages at grocery or other retail store

☐ YES☒ NO

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Pierceville Post Office is discontinued?

☐ Yes ☐ No

6. Do you currently use businesses in nearby communities?

☒ Yes ☐ No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

☒ Yes ☐ No

8. How do you currently receive your mail?

☐ Carrier ☒ PO Box ☐ Other

Additional Comments:

I work in Milan, live in Versailles, but prefer to stop at Pierceville to send packages, buy stamps, etc. It is right where I can stop on my way home, the Postmaster goes one of her way to help you

Name: Danette FivertyAddress: Versailles, IL

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the PIERCEVILLE Post Office on 08/17/2011. Additionally, during the survey period, questionnaires were available at the PIERCEVILLE Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	<u>38</u>
Favorable to proposal	<u>0</u>
Unfavorable to proposal	<u>3</u>
Expressing no opinion	<u>15</u>
Total questionnaires received	<u>18</u>

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):

Customers expressed concern over the dependability of rural route service.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

2. Concern (No Opinion):

Customers were concerned about keeping a PO Box.

Response:

Customers can open a Po Box at the administrative office or at another post office and the PO Box fee assignments are determined by a value based pricing algorithm that is primarily based on the commercial real estate values and other economic variables of where the office is located. This data and the formulas used are approved by the Postal Regulatory Commission and are applied to all offices nationally. These formulas are consistently applied and cannot be changed between rate cases. They represent the myriad commercial real estate values across the country and sometimes within blocks. Free delivery by the carrier that serves the community may also be available.

3. Concern (No Opinion):

Customers were concerned about obtaining accountable mail and large parcels.

Response:

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

4. Concern (No Opinion):

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. PURCHASING STAMPS BY MAIL/The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. PURCHASING POSTAL MONEY ORDERS/Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. SPECIAL SERVICES/Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. HOLDING MAIL/Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

5. Concern (No Opinion):

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

6. Concern (No Opinion):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

7. Concern (Unfavorable):

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

8. **Concern (UnFavorable):**

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

9. **Concern (UnFavorable):**

Customers suggested cutting management positions from the top down instead of taking services away from customers.

Response:

The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

10. **Concern (UnFavorable):**

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. PURCHASING STAMPS BY MAIL/The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. PURCHASING POSTAL MONEY ORDERS/Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. SPECIAL SERVICES/Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. HOLDING MAIL/Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. **Concern (No Opinion):**

Customer expressed a concern about nonpostal services.

Response:

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

2. **Concern (No Opinion):**

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

3. **Concern (No Opinion):**

Customers expressed a concern about the loss of a bus stop at the Post Office.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

4. **Concern (No Opinion):**

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

5. **Concern (UnFavorable):**

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Concern (UnFavorable):

6.

Customers were concerned about growth in the community.

Response:

The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
Customer asked when they will know the results of the study.
Response:
Discountenance coordinator stated that it will take about 5 months for the process.
2. Concern (UnFavorable):
Customer asked if the Postal Service is regulated by the government?
Response:
Discountenance coordinator respond "yes".
3. Concern (UnFavorable):
Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
Response:
The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
4. Concern (UnFavorable):
Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices.
Response:
The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.
5. Concern (UnFavorable):
Customer asked if they close the Pierceville Post Office will they get mail delivered to their house.
Response:
Yes, if the area is converted to rural delivery. CBU is another alternative.
6. Concern (UnFavorable):
Customers asked why their Post Office was being discontinued while others were retained.
Response:
Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
7. Concern (UnFavorable):
Customer express concern about the Postal internet site. Stated that they heard it was slow, does not interface well, double charges and is hard to get refunds.
Response:
Discountenance coordinator stated that he was not aware of any of these concerns.
8. Concern (UnFavorable):
Customers were concerned about the higher cost of PO Box Fees at the administrative office.
Response:
PO Box fee assignments are determined by a value based pricing algorithm that is primarily based on the commercial real estate values and other economic variables of where the office is located. This data and the formulas used are approved by the Postal Regulatory Commission and are applied to all offices nationally. These formulas are consistently applied and cannot be changed between rate cases. They represent the myriad commercial real estate values across the country and sometimes within blocks. Free delivery by the carrier that serves the community may also be available.
9. Concern (UnFavorable):
People in the country do not have the convenience of city buses or sidewalks to get around.
Response:
Discountenance coordinator stated rural areas have office depots, kiosk, cpu's and village post offices.
10. Concern (UnFavorable):
Customers were concerned about senior citizens.
Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a

special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

11. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
Response:
Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
12. Concern (UnFavorable):
Customer stated that even if the PO closes the trucks will have to take their mail to the other office, so there would be no savings.
Response:
Discountenance coordinator stated it would reduce the numbers of stops the truck will need to make. Discussed the 10 years savings.
13. Concern (UnFavorable):
Customer asked why wouldn't the retirees be counted toward the unemployment rate?
Response:
Discountenance coordinator discussed CSR's and FERS's at full retirement and the standard of living.
14. Concern (UnFavorable):
Customer asked what would happen to the postmaster and the other worker?
Response:
Discountenance coordinator stated that to date there has never been any lay offs in the postal service. Discussed retirements.
15. Concern (UnFavorable):
Customer asked how they are going to cut the workforce by 120 k, decide who is cut considering families, minorities, woman and disabled people, in this short timeframe.
Response:
Discountenance coordinator stated that this would be done through attrition.
16. Concern (UnFavorable):
Customer stated that profitability cannot be used as a sole purpose to close a Post Office.
Response:
Discountenance coordinator stated that they are correct.
17. Concern (UnFavorable):
Customers were concerned about having to travel to another Post Office for service.
Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
18. Concern (UnFavorable):
Customer expressed a concern about mailbox vandalism.
Response:
This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.
19. Concern (UnFavorable):
Customers were concerned about mail security.
Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
20. Concern (UnFavorable):
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
Response:
The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
21. Concern (UnFavorable):
Customers questioned whether the facility was inadequate.
Response:
A building inspection revealed serious deficiencies, and no suitable alternate quarters are available in the community.
22. Concern (UnFavorable):
Customers felt inclement weather and poor road conditions might impede delivery.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Nonpostal Concerns

1. **Concern (UnFavorable):**

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

Concern (UnFavorable):

2. Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Date of Posting: 08/29/2011



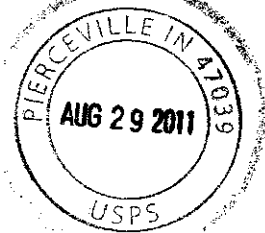
Date of Removal: 10/30/2011



PROPOSAL TO CLOSE
THE PIERCEVILLE, IN POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

Date of Posting: 08/29/2011

Date of Removal: 10/30/2011



UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE PIERCEVILLE, IN POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE**



To the customers of the PIERCEVILLE Post Office:

The Postal Service is considering the close of the PIERCEVILLE Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/29/2011 through 10/30/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the PIERCEVILLE. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

BOB REDDEN
1591 DALTON AVE
CINCINNATI, OHIO 45234-9990

For more information, you may call BOB REDDEN at (513) 684-5454 or write to the above address.

Thank you for your assistance.

Sincerely,

ANDREW GLANCY
1591 DALTON AVE
CINCINNATI, OHIO 45234-9990

Date of Posting: 08/29/2011



Date of Removal: 10/30/2011



PROPOSAL TO CLOSE
THE PIERCEVILLE, IN POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

Date of Posting: 08/29/2011

Date of Removal: 10/30/2011



UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE PIERCEVILLE, IN POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the Pierceville Post Office:

The Postal Service is considering the closure of the Pierceville Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/29/2011 through 10/30/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Pierceville Post Office and Milan Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

BOB REDDEN
1591 DALTON AVE
CINCINNATI, OHIO 45234-9990

For more information, you may call BOB REDDEN at (513) 684-5454 or write to the above address.

Thank you for your assistance.

ANDREW GLANCY
1591 DALTON AVE
CINCINNATI, OHIO 45234-9990

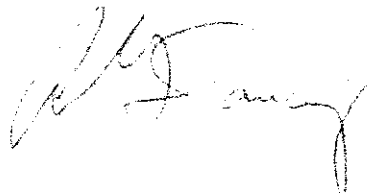
**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 10/30/2011

Postal Customers of the Pierceville Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Pierceville Post Office, which was posted 08/29/2011 through 10/30/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Pierceville Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,

A handwritten signature in dark ink, appearing to read "A. Glancy", is written over a light blue horizontal line.

ANDREW GLANCY
1591 DALTON AVE
CINCINNATI, OHIO 45234-9990



11/03/2011

MEMO TO THE RECORD

SUBJECT: PIERCEVILLE

Docket Number 1377454 - 47039

The proposal to consolidate the PIERCEVILLE was posted with an "Invitation for Comments," at the PIERCEVILLE from 08/29/2011 through 09/30/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

A handwritten signature in cursive script that reads "Bob Redden".

BOB REDDEN
Post Office Review Coordinator
CINCINNATI PFC District



12/12/2011

MEMO TO THE RECORD

SUBJECT: PIERCEVILLE
Docket Number 1377454 - 47039

The proposal to consolidate the PIERCEVILLE was posted with an "Invitation for Comments," at the PIERCEVILLE from 08/29/2011 through 10/30/2011 . No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

Bob Redden

BOB REDDEN
Post Office Review Coordinator
CINCINNATI PFC District

DISTRICT MANAGER
CUSTOMER SERVICE
UNITED STATES POSTAL SERVICE

We the citizens and customers of the Pierceville Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status—a United States post office operated by a postmaster and career postal employees.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria:

Sincerely,

Customers of the Pierceville Post Office:

John Hughes
Amanda Hughes

Ed Hughes
Marlene Hughes
Linn Hughes

Ron Hunter
Pat Richardson

Lisa Davis
Michael Mulvey
Melinda Emery
Jim Emery
John Snyder
Lynne Kirby
Mavis Kirby

Bessie Kirby

Estel Barton

Linda Fayer

Jin Fayer

Dan Barton

Rebecca Upton

Kris Bushhorn

David Hughes

Judy Hughes

Joshua Hughes

Marsha Ayers

Cletus Strickman

James W Combs

Mabel Deaton

Rachel Feldkamp

Delmer Buschorn

Paul Schutte

Buc Dorlag

Lucille Hosmer

Bill Hosmer

John Hosmer

Margaret Hosmer

John W. Hosmer

Donald Workman

Delbert Bolt

Gregory Bolt

John L. Huffman

Bartholomew, Thomas

Mary Dean

Dary Norman

Carlene F. Eaton

Suzanne Grigsby

Roger Knowlton

Jenna Rokrig

Paul Rokrig

Mandy Lukig

Jul 7 Pub. g.

Dennis Richardson

Janet Richardson

Debbie Poore

Kenneth Poore

Kim Huffman

Jane L. Volz

John Moulton

Ed Bolt

Eugene Hoovs

Rusty Frazier
Kristine Lindemann
Bethany Witte
Dora Lynn
Ann Brooming
Angela D. Connel
Anna Reckman
Karen Simpkins
Ronald L. Smith
Ashley Carpenter
~~Robert D. Smith~~
Clara Dillon
Angela Dombach
Connie Hopkins
Ann Hopkins
Bellie Walker
Lorayne Grepper
Melinda Wagers
Emma McConnell
Mike Hinnens

Tom Smith
Cheryl Ellison
Keith Ellison
Chris Harris
Amy A. Harris
Dan Ellis
Eugene Phillippe
Vicki May Phillippe
Jul J. P.
Vanessa A. Poore
Jacie A. Garrett
Lary A. Garrett
Irma Greener

DOCUMENT 1377454
ITEM# 27
PAGE# 4



11/03/2011

DEBBIE POORE
2242 N. COUNTY ROAD 450 E
MILAN, IN 47031

Dear Postal Service Customer:

Thank you for sending in your petition concerning the proposed discontinuance of the Pierceville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your petition:

You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

You were concerned about obtaining services from the carrier. Most retail services provided at the post offices are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. PURCHASING STAMPS BY MAIL/The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. PURCHASING POSTAL MONEY ORDERS/Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. SPECIAL SERVICES/Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. HOLDING MAIL/Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

You expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

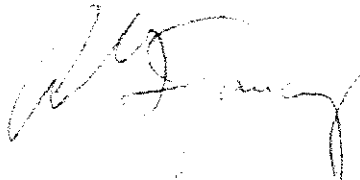
You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

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If it is determined that a discontinuance of the Pierceville Post Office should be pursued, a formal proposal will be posted in the Milan Post Office and Pierceville Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,



ANDREW GLANCY
Manager, Post Office Operations
1591 Dalton Ave
Cincinnati, Ohio, 45234-9990

47	Mr. James W. Combs PO Box 92 Pierceville, IN 47039-0092 jwc_47039@yahoo.com	Mr. James W. Combs New PO Box 92 Pierceville, IN 47039-0092 jwc_47039@yahoo.com	8/21/2011	Proposed Post Office Closing
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From: "jwc_47039@yahoo.com" <jwc_47039@yahoo.com>
 Date: 8/21/2011 7:38:34 PM
 To: "webmail@lugar-iq.senate.gov" <webmail@lugar-iq.senate.gov>
 Cc:
 Subject: Proposed Post Office Closing

12 AUG 22 11:55

DOCT: 1377454
 ITEM: 28
 PAGE: 1

<IP>97.42.86.218</IP>
 <APP>SCCMAIL
 <PREFIX>Mr.</PREFIX>
 <FIRST>James W.</FIRST>
 <LAST>Combs</LAST>
 <ADDR1>P.O. Box 92</ADDR1>
 <ADDR2></ADDR2>
 <CITY>Pierceville</CITY>
 <STATE>IN</STATE>
 <ZIP>47039</ZIP>
 <PHONE>812 621 1868</PHONE>
 <EMAIL>jwc_47039@yahoo.com</EMAIL>
 <ISSUE>Other</ISSUE>
 <MSG>August 22, 2001

The Honorable Richard G. Lugar
 SH-306 Hart Senate Office Building
 Washington, D.C. 20510 1401

Dear Senator Lugar:

The U.S. Postal Service has served notice to the customers of the Pierceville Post Office of a proposal to close the post office. It is doing so under provisions of the Postal Reorganization act of 1970 and federal law, and over our objections.

Under provisions of the act, the Postal Service is obligated to provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not self-sustaining. The Postal Service's proposed action will not serve the best interest of our postal customers.

Pierceville has a number of elderly, infirmed, and disabled residents. Our Post Mistress makes the extra effort to see that they don't have to exit their cars during inclement weather so they do not risk falling. A couple of our residents are so challenged, that they can not count change or write their name. Our Post Mistress takes the time to be sure that all of their needs are met. Losing our Post Office would be a hard blow to the disadvantaged of our community.

This and other closing will produce less than 2 ½ percent of the 8 billion dollar shortfall the Postal Services now has. Discontinuing Saturday delivery has a bigger yield; do that and leave the small post offices in place.

We appreciate your consideration of our position and implore you or a representative to attend a public meeting the Postal Service has scheduled for our community on August 25, 2011 at 6 P.M.
 We appreciate any support you can give us in our fight to retain our post office in the same status as now exist - a post office operated by a postmaster who is a fine citizen and a loyal employee.

Respectfully,

James W. Combs</MSG>
 </APP>

DOCUMENT 1377454
ITEM 28
PAGE 2

bcc:

DISTRICT MANAGER
CINCINNATI DISTRICT
U S POSTAL SERVICE
1591 DALTON STREET
CINCINNATI OH 45234-9990

561189-Key:POA-GR-15
LUGAR, RICHARD G. IN0A
DUE 0927
LAS 9/22/11
Pi 9/22
SC 9/23/11
Vita 9/23

Bob Redden

DOI: 1377454
ITEM: 28
PAGE: 3



September 23, 2011

The Honorable Richard G. Lugar
United States Senate
Washington, DC 20510-1401

Dear Senator Lugar:

This responds to your September 1 letter on behalf of Mr. James W. Combs of Pierceville, regarding the Post Office in that community.

Thank you for sharing Mr. Combs' concerns. I understand your interest in ensuring that all of your constituents continue to have convenient access to essential postal services. Over the past five years our customers' needs have changed dramatically—mail volume has declined by 43.1 billion pieces, customer visits have decreased by 200 million, and retail transactions have diminished by \$2 billion. In addition, more than 35 percent of the U.S. Postal Service's retail sales are now conducted in expanded access locations outside of traditional Post Offices. In spite of this, the Postal Service has an extensive retail network of nearly 32,000 Post Offices, stations and branches that has been virtually untouched. Accordingly, the Postal Service is closely examining its retail network to identify opportunities where postal-operated facilities can be consolidated or replaced with alternate access channels.

During this process, postal managers will consider the effect on the community and postal employees, the ability to provide a maximum degree of effective and regular postal services to the affected community, and potential economic savings. Customers of an office considered for closing are provided opportunities, through questionnaires and public meetings, to share their concerns and views both on the proposed action and on mail service alternatives. Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

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Page 2

Cincinnati District postal officials confirm that the Pierceville Post Office is being studied for possible discontinuance. The study is ongoing, and no final decision has been made. Please be assured that any decision concerning the future status of the Pierceville Post Office will carefully balance our universal service responsibility and our statutory duty to operate in an efficient manner.

If I can be of assistance with other postal issues, please let me know.

Sincerely,

(signed)

Sheila T. Meyers
Manager, Government Liaison

RICHARD G. LUGAR
U.S. SENATOR

U.S. SENATOR RICHARD G. LUGAR
WASHINGTON, D.C. 20510-1401
PHONE: (202) 224-2111
FAX: (202) 224-2112

DO NOT WRITE IN THESE SPACES
1377454
ITEM# 28
PAGE# 5

U.S. SENATOR RICHARD G. LUGAR
WASHINGTON, D.C. 20510-1401
PHONE: (202) 224-2111
FAX: (202) 224-2112

United States Senate

WASHINGTON, DC 20510-1401

September 1, 2011

PLA

Ms. Marie Therese Dominguez
U.S. Postal Service
475 L'Enfant Plaza, S.W., Room 10804
Washington, D.C. 20260

SEP 14 2011

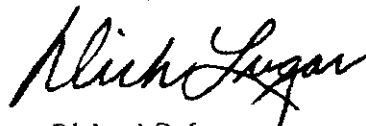
Dear Ms. Dominguez:

Because of the desire of this office to be responsive to all inquiries and communications, your consideration of the attached is requested.

Your findings and views, in duplicate form, along with the return of the enclosure, will be greatly appreciated. Please direct your reply to the attention of Darlee McCollum of my Washington office.

Thank you for your thoughtful attention.

Sincerely,



Richard G. Lugar
United States Senator

RGL/cgd
Enclosure

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: PIERCEVILLE, IN, 47039-9998
EAS Level: 55
District: CINCINNATI PFC
County: RIPLEY
Congressional District: 9
Proposal: ☒ Close ☐ Consolidate
Reason For Proposed: retired
Alternate Service Proposed: Rural Route Service
Customers Affected:
Post Office Box: 23
General Delivery: 0
Rural Route: 0
Highway Contract Route (HCR): 0
City Route: 0
Intermediate Rural: 0
Intermediate HCR: 0
Total number of customers: 23

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
01/01/1900	Postmaster vacancy occurred. Reason: retired PM: Career: 0 Noncareer: 2 Other Employees: 0
08/04/2011	District manager authorization to study.
08/17/2011	Questionnaires sent to customers. Number sent: 38 Number Returned: 18 Analysis: Favorable 0 Unfavorable 3 No Opinion 15
09/05/2011	Petition received. Number of signatures: 93 Concerns expressed: The petition stated that their concerns were the sanctity of the mail and the inconvenience the proposal presents to them in delivering and sending the mail, particularly accountable mail. They are especially concerned over what effect the proposal action would have regarding the purchase of postal money orders. They also stated that they had concerns over a contract post office handling their mail because of the possible abuses of their mail.
09/23/2011	Congressional inquiry received: Yes Concerns expressed: Yes. The concerns were that the Postal Reorganization act of 1970 would be violated. Other concerns were the elderly, disabled and the minimal amount of saving involved in closing rural community post office. see attached
08/25/2011	Proposal and checklist sent to district for review.
08/25/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
08/25/2011	Proposal and invitation for comments posted and round-dated.
11/03/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 0 No Opinion 0 0
None	Premature PRC appeal received. Concerns expressed: None
12/12/2011	Updated PS Form 4920 completed (if necessary).
11/07/2011	Certification of the official record.
11/07/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
11/10/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
12/15/2011	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

BOB REDDEN
Name/Title
BOB REDDEN
District Post Office Review Coordinator

(513) 684-5454
Telephone Number
(513) 684-5454
Telephone Number



11/07/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
PIERCEVILLE
Docket Number 1377454 - 47039

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in black ink, appearing to be "Chu Falling Star", written in a cursive style.

CHU FALLING STAR
District Manager



11/07/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Pierceville Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Bob Redden, Post Office Review Coordinator, at (513) 684-5454 or Andrew Glancy Manager Post Office Operations.

CHU FALLING STAR
DISTRICT MANAGER
1591 DALTON AVE
CINCINNATI, OHIO 45234-9990

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4C/P1377454.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, EASTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the PIERCEVILLE was received by 11/10/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.



12/09/2011

DISTRICT MANAGER
1591 DALTON AVE
CINCINNATI, OHIO 45234-9990

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- PIERCEVILLE

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in dark ink, appearing to read "Dean J Granholm".

Dean J Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:

Vice President, Area Operations, EASTERN Area



12/15/2011

OFFICER-IN-CHARGE/POSTMASTER
Pierceville Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Pierceville Post Office Final Determination Docket No.
1377454 - 47039

Please post in the lobby the enclosed final determination to close the Pierceville Post Office. The final determination must be posted in a prominent place from 12/15/2011 through close of business on 01/16/2012. It must be posted for at least 30 days and the first day does not count. The Final Determination will also be posted in the Milan Post Office. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 01/17/2012.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Bob Redden".

BOB REDDEN
POST OFFICE REVIEW COORDINATOR
1591 DALTON AVE
CINCINNATI, OHIO 45234-9990

Enclosures:
Final Determination Official Record

Date of Posting: 12/15/2011

Date of Removal: 01/16/2012

FINAL DETERMINATION TO CLOSE
THE PIERCEVILLE, IN POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1377454 - 47039

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Pierceville, IN Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Milan Post Office, located three miles away.

The postmaster position became vacant when the postmaster retired on 01/01/1900. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Due to declining office workload, which may indicate that maintaining this facility is not warranted. Over the past several years, this office has experienced a steady decline in revenue and/or volume. There are a number of alternate sites within a short radius of this office that can provide the sale of stamps and the mailing of most package items.

The Pierceville Post Office an EAS-55 provides retail service from 800 to 1200 - 1300 to 1600 Monday through Friday and 800 to 1200 on Saturday. The office saw a decline in the amount of walk in revenue generated compared to last year. You can also see the trend over the past several of years. The revenue trend is as follows: FY 07 \$ 29,881, FY 08 \$ 31,612, FY 09 \$ 25,324, FY 10 \$ 21,787 and FY 11 \$ 18,325.

On August 25, 2011, representatives from the Postal Service were available at Pierceville United Methodist Church to answer questions and provide information to customers. 28 customer(s) attended the meeting.

On August 17, 2011, 38 questionnaires were distributed to delivery customers of the Pierceville Post Office. Questionnaires were also available over the counter for retail customers at the Pierceville Post Office. 18 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 3 unfavorable, and 15 expressed no opinion. One congressional inquiry was received on September 23, 2011.

A petition supporting the retention of the Pierceville Post Office was received on September 05, 2011, with 93 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Milan Post Office, an EAS-18 level office. Window service hours at the Milan Post Office are from 800 to 1630, Monday through Friday, and 800 to 1200 on Saturday.

The proposal to close the Pierceville Post Office was posted with an invitation for comment at the Pierceville Post Office and Milan Post Office from August 29, 2011 to October 30, 2011. The following postal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

2. **Concern:**

Customers expressed concern over the dependability of rural route service.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

3. **Concern:**

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

4. **Concern:**

Customers suggested cutting management positions from the top down instead of taking services away from customers.

Response:

The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

5. **Concern:**

Customers were concerned about keeping a PO Box.

Response:

Customers can open a Po Box at the administrative office or at another post office and the PO Box fee assignments are determined by a value based pricing algorithm that is primarily based on the commercial real estate values and other economic variables of where the office is located. This data and the formulas used are approved by the Postal Regulatory Commission and are applied to all offices nationally. These formulas are consistently applied and cannot be changed between rate cases. They represent the myriad commercial real estate values across the country and sometimes within blocks. Free delivery by the carrier that serves the community may also be available

6. **Concern:**

Customers were concerned about obtaining accountable mail and large parcels.

Response:

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

7. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. PURCHASING STAMPS BY MAIL/The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. PURCHASING POSTAL MONEY ORDERS/Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. SPECIAL SERVICES/Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. HOLDING MAIL/Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

8. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

9. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

10. **Concern:**

Customer asked how they are going to cut the workforce by 120 k, decide who is cut considering families, minorities, woman and disabled people, in this short timeframe.

Response:

Discountenance coordinator stated that this would be done through attrition.

11. **Concern:**

Customer asked if the Postal Service is regulated by the government?

Response:

Discountenance coordinator respond "yes".

12. **Concern:**

Customer asked if they close the Pierceville Post Office will they get mail delivered to their house.

Response:

Yes, if the area is converted to rural delivery. CBU is another alternative.

13. **Concern:**

Customer asked what would happen to the postmaster and the other worker?

Response:

Discountenance coordinator stated that to date there has never been any lay offs in the postal service. Discussed retirements.

14. **Concern:**

Customer asked when they will know the results of the study.

Response:

Discountenance coordinator stated that it will take about 5 months for the process.

15. **Concern:**

Customer asked why wouldn't the retirees be counted toward the unemployment rate?

Response:

Discountenance coordinator discussed CSR's and FERS's at full retirement and the standard of living.

16. **Concern:**

Customer express concern about the Postal internet site. Stated that they heard it was slow, does not interface well, double charges and is hard to get refunds.

Response:

Discountenance coordinator stated that he was not aware of any of these concerns.

17. **Concern:**

Customer expressed a concern about mailbox vandalism.

Response:

This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.

18. **Concern:**

Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices.

Response:

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

19. **Concern:**

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response:

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

20. **Concern:**

Customer stated that even if the PO closes the trucks will have to take their mail to the other office, so there would be no savings.

Response:

Discountenance coordinator stated it would reduce the numbers of stops the truck will need to make. Discussed the 10 years savings.

21. **Concern:**

Customer stated that profitability cannot be used as a sole purpose to close a Post Office.

Response:

Discountenance coordinator stated that they are correct.

22. **Concern:**

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

23. **Concern:**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response:

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

24. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

25. **Concern:**

Customers questioned whether the facility was inadequate.

Response:

A building inspection revealed serious deficiencies, and no suitable alternate quarters are available in the community.

26. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

27. **Concern:**

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

28. **Concern:**

Customers were concerned about the higher cost of PO Box Fees at the administrative office.

Response:

PO Box fee assignments are determined by a value based pricing algorithm that is primarily based on the commercial real estate values and other economic variables of where the office is located. This data and the formulas used are approved by the Postal Regulatory Commission and are applied to all offices nationally. These formulas are consistently applied and cannot be changed between rate cases. They represent the myriad commercial real estate values across the country and sometimes within blocks. Free delivery by the carrier that serves the community may also be available.

29. **Concern:**

People in the country do not have the convenience of city buses or sidewalks to get around.

Response:

Discountenance coordinator stated rural areas have office depots, kiosk, cpu's and village post offices.

The following additional concerns were received during the proposal posting period:

Some advantages of the proposal are:

1. The rural and contract carriers will provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. Customers opting for carrier service will not have to pay post office box fees.
5. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services will be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned. However in order to ensure regular and effective service, the ZIP code will change to 47031.

II. EFFECT ON COMMUNITY

Pierceville is an unincorporated community located in Ripley County. The community is administered politically by Ripley County. Police protection is provided by the Ripley County Sheriff. Fire protection is provided by the Delaware Township Fire Department. The community is comprised of 40% farmers, 45% commuters, 15% retirees and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Derf Tree Service, Butte's Trucking, C& H/M Excavating, Collins Auto Garage, 4-H Club. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Pierceville Post Office will be available at the Milan Post Office. Government forms normally provided by the Post Office will also be available at the Milan Post Office or by contacting your local government agency.

The proposed office provides assistance to the senior and handicapped citizens Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information..

This Pierceville Post Office is not listed as a historic landmark.

The community name will be maintained for customer addressing, however the ZIP Code is expected to change.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Customer expressed a concern about nonpostal services.

Response:

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

2. Concern:

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

3. Concern:

Customers expressed a concern about the loss of a bus stop at the Post Office.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

4. **Concern:**

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

5. **Concern:**

Customers were concerned about growth in the community.

Response:

The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

6. **Concern:**

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

7. **Concern:**

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 01, 1900. There is currently a Postmaster assigned to this unit. The Postmaster may be moved to another facility if possible. Finally there are 1 PMR(s) assigned to this unit. The PMR(s) may be placed when a vacancy is available.

IV. ECONOMIC SAVINGS

The Postal Service estimates a ten year savings of \$ 505,169 with a breakdown as follows:

Building Maintenance	\$ 0
Utilities	\$ 736
Transportation	\$ 53,887
EAS Craft & Labor	\$ 560,395
Contracts	\$ 4,516
Rent	\$ 22,578
Relocation One-Time Cost	\$ 1,367
Total Ten Year Savings	\$ 505,169

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Pierceville, IN Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Milan Post Office, located three miles away.

The Postmaster assigned to this unit may be moved to another facility if possible. The 1 PMR(s) may be placed when a vacancy is available. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Pierceville Post Office provided delivery and retail service to 23 PO Box or general delivery customers and no delivery route customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$ 505,169 over the next ten years. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Pierceville Post Office and Milan Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Pierceville Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Pierceville Post Office and Milan Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

12/12/2011

Date

Docket 7434 - 47039
Item 36
Page 1

Date of Posting: 12/15/2011



Date of Removal: 01/16/2012

FINAL DETERMINATION TO CLOSE
THE PIERCEVILLE, IN POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1377454 - 47039

Docket: 1377454 - 47039
Item: 36
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Date of Posting: 12/16/2011

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FINAL DETERMINATION TO CLOSE
THE PIERCEVILLE, IN POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1377454 - 47039



Mr. Milan



12/28/2011

DISTRICT MANAGER
CINCINNATI PFC
1591 DALTON AVE
CINCINNATI, OHIO, 45234-9990

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the
PIERCEVILLE, 47039-9998 Docket No. 1377454 - 47039

This is to advise you that an appeal to the final determination to discontinue the PIERCEVILLE has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero
Manager Field Performance West

cc:
Vice President, Area Operations EASTERN Area
Government Relations and Public Policy

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James W. COMBS
P.O.Box 92,
Pierceville, Indiana 47039

A 2012-106
RECEIVED

December 19, 2011

2011 DEC 28 P 2:46

Postal Regulatory Commission
901 New York Ave NW, Suite 200
Washington, DC 20268-0001

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

Dear Sirs:

I, James W. Combs, P.O. Box 92, Pierceville, Indiana, 47039 do wish to formally appeal the announced closing of the Pierceville Post Office.

It is obvious to me that the United States Postal Service has been disingenuous in their public announcements and the reasons for closing this post office and other post offices.

Federal law says cost can not be the only determinant for closing a post office, yet when reading the material provided, cost is exactly the reason for closing this post office. And yet, closing the 3700 odd post offices on the current list amounts to about 1% to 2% of the budget short fall. To get to their cost target, they will have to get down to two post offices in this county - perhaps fewer..

The postal service says that I can get the same services from a rural carrier that I currently get from the post office in Pierceville. That is simply not so. Should I need a service that requires personal interaction with my carrier, I need to stake out my rural box or leave a note and wait for him. His normal arrival time varies from 2:00pm to 5:00 pm. What accounts for a 3 hour window; I do not know.

When asked what will become of our current post master, they say that to date all reductions have been achieved by attrition. If you are going to get rid of one half of the employee base and one half of the physical facilities; attrition will not take care of that - COME ON.

Transportation savings for this post office can not be much. It is less than 40 yards off of the main highway, and a stop takes less than 2 minutes for the truck to stop, and take the mail out of the outside box that it is in. When this facility is closed, the truck will drive by it every day, within 40 yards of it.

When closing large processing centers like the one in Cincinnati, that means every piece of mail will have to be trucked to the Toledo center for sorting. Every piece of 1st class and every piece of "junk mail" from all of the commercial printers in Cincinnati, Columbus, and Dayton, will have to be trucked to the processing center in Toledo - at somewhere between \$1.00 and \$1.25 per mile. Much of what you save on one end will have to be spent on the other. I have worked for businesses try that trick as a method of "cooking the balance sheet." It did not solve the income problem; it only made it look better on the balance sheet.

I am all for saving money, but giving me a line of spin that is less than honest is an insult, and it does not conform to the law. For these reasons and more, I appeal the closing of the Pierceville, Indiana Post Office.

Sincerely,

James W. Combs
James W. Combs

Received

DEC 27 2011

Office of PAGR

Dec. 24, 2011

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Gentlemen,

I am writing this to ~~appeal~~ ^{appeal} the decision to close the Piercesville Post Office 47039

I understand that the ~~Commission~~ ^{POSTAL REGULATORY COMMISSION} says that you cannot close a post office due to cost.

We all know that the bottom line is the real reason for these closures. I'm sorry but less than 1% of the over-all budget? Give me a break! And what's to happen to all of the employees? I cannot imagine how you will be able to find jobs at the Post Office to keep these people employed. The economy is in terrible shape now, how will the decision to close 36-3700 post offices effect this?

I live about a mile & a half from the Piercesville Post Office & I have utilized this office for thirty years! I buy my stamps there & mail packages there. I also purchase money orders there. I refuse to put money inside my rural box to await my carrier for a money order that I won't receive until sometime the next day.

And as far as the Internet is concerned... we have no Internet in our area [or cell service for that matter.]

Not everyone lives in the city, these rural Post Offices are a life-line for people in the country. U S P S
United States Postal Service...

OVER →

Please don't deny us this vital Service.

Sincerely,

Mrs. Rebekah Poore

3242 NCR 450 E

Milam, Am. 47031

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Received

JAN 06 2012

Office of PAGR